

# THOR

## BROADCAST



**H-4HD-EMH**



**H-4HD-EMS**



**H-4HD-EMHS**

**4 Channel SDI & HDMI  
Pro-DVB Contribution Encoder  
For ASI and IPTV**

**User Manual 2017**

# **A Note from Thor Broadcast about this Manual**

## **Intended Audience**

This user manual has been written to help people who have to use, integrate and to install the product. Some chapters require some prerequisite knowledge in electronics and especially in broadcast technologies and standards.

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# Chapter 1 Introduction

## 1.1 Product Overview

The Thor Broadcast series SDI and HDMI Pro-DVB 4 channel input encoders are designed for modern state of the art broadcasts for ASI and IP solutions. Managed through any modern web browser, each encoder can be independently adjusted for bitrate, codecs, and video image qualities. Encoding support for the MPEG-2, or H.264, codec along with Dolby AC/3 audio ensure that the programs generated by this encoder can be used around the world on a global scale. All four program streams are multiplexed into an ASI MPTS output on mirrored BNC terminals. The 4 encoded HDMI (HD-SDI) programs will output through ASI and IP ports in MPTS or SPTS. This powerful design allows you to distribute up to 1080p program streams in crystal clear High Definition. This design is topped off with a dual power supply to ensure that your Thor Broadcast encoder has the redundancy needed for any application.

## 1.2 Key Features

- **Dual power supply**
- **MPEG2 HD/SD & MPEG4 AVC/H.264 HD/SD video encoding**
- **MPEG1 Audio Layer 2, LC-AAC, HE-AAC and AC3 audio encoding**
- **4\*HDMI or 4\*SDI inputs (model dependent)**
- **Supports CC(close caption) only for SDI interface EIA 708**
- **VBR/CBR rate control mode**
- **Low Latency, best in class of any modern encoder**
- **PSI/SI editing and inserting**
- **IP null packet filter**
- **ASI output, IP (MPTS & 4 SPTS) output over UDP, RTP**
- **LCD display, Remote control and firmware**
- **Web-based NMS management; Updates via web**

## 1.3 Specifications

### Encoding Section

#### Video

|                   |  |
|-------------------|--|
| Encoding          | MPEG2 & MPEG4 AVC/H.264  |
| Input             | HDMI*4/SDI*4   |
| Resolution        | 1920*1080_60P, 1920*1080_50P, (-for MPEG4 AVC/H.264 only)<br>1920*1080_60i, 1920*1080_50i,<br>1280*720_60p, 1280*720_50P<br>720*480_60i, 720*576_50i |
| Bit Rate          | 0.5~19.5Mbps for H.264 encoding<br>1~19.5Mbps for MPEG-2 encoding  |
| Rate Control Mode | CBR/VBR  |

#### Audio

|             |   |
|-------------|---|
| encoding    | MPEG1 Layer II, MPEG2-AAC, MPEG4-AAC, Dolby Digital AC3 |
| Sample rate | 48KHz   |
| Bit rate    | 64kbps, 96kbps, 128kbps, 192kbps, 256kbps, 320kbps      |

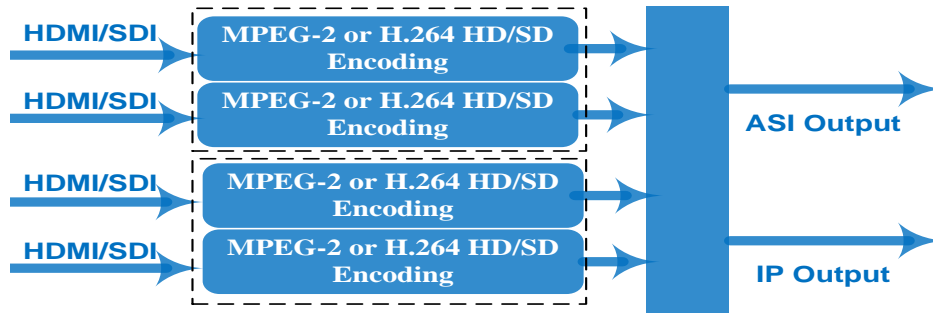
### System

|                   |  |
|-------------------|--|
| Local interface   | LCD + control buttons  |
| Remote management | Web NMS  |
| Low Latency Mode  | Normal, mode 1, mode 2   |
| output            | 2*ASI out (BNC type);<br>IP (1 MPTS & 4 SPTS) over UDP, RTP (RJ45, 100M) |
| NMS interface     | RJ45, 100M   |
| Language          | English  |

### General

|                       |              |
|-----------------------|--------------|
| Power supply          | AC 100V~240V |
| Power Consumption     | 45W          |
| Dimensions            | 482*400*44mm |
| Weight                | 4.5 kgs      |
| Operation temperature | 0~45°C       |

### 1.4 Principle Chart



### 1.5 Appearance and Description

#### Front Panel Illustration



- ① LCD window
- ② Power supply indicators
- ③ Power Alarm Switch: When only one power supply is connected or one of the power supplies fails, the device will give alarm sound, and then press the alarm switch to turn off the alarm sound.
- ④ NMS port for the connection between the device and PC
- ⑤ DATA port for IP signal out
- ⑥ Indicators for whole unit power supply, working alarm and input signal lock status
- ⑦ Control Buttons
- ⑧ Handles



Rear Panel -- H-4HD-EMH

- ① HDMI Input Module 1: Program input port 1&2
- ② HDMI Input Module 2: Program input port 3&4
- ③ ASI output ports
- ④ Power Supply Slot
- ⑤ Power Switch
- ⑥ Grounding



Rear Panel -- H-4HD-EMS

- ① SDI Input Module 1: Program input port 1&2
- ② SDI Input Module 2: Program input port 3&4
- ③ ASI output ports
- ④ Power Supply Slot
- ⑤ Power Switch
- ⑥ Grounding

## Chapter 2 Installation Guide

Please use caution when operating this device in order to abstain any possible injury during installation.

For this reason, please read all details listed below and make and use caution before proceeding to operate and use this electronic equipment.

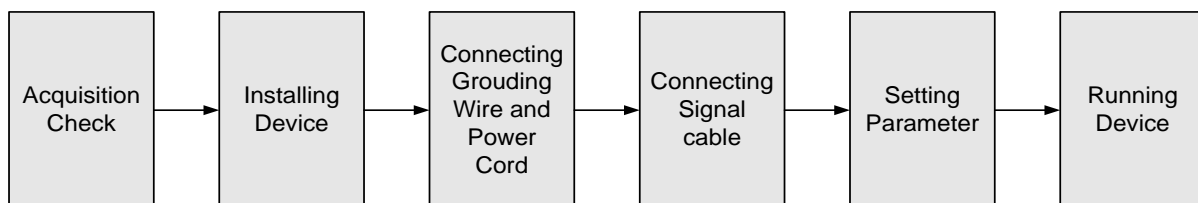
### 2.1 General Precautions

- Must be operated and maintained free of dust or debris.
- The cover should be securely fastened, do not open the cover of the products when the power is on.
- After installation, securely stow away all loose cables, external antenna, and others.

### 2.2 Power Precautions

- When you connect the power source, make sure it is grounded correctly so it doesn't cause an overload.
- Avoid operating on a wet floor in the open. Make sure the extension cable is in good condition.
- Make sure the power switch is off before you start to install the device.

### 2.3 Device's Installation Flow Chart Illustrated as following





## 2.4 Environment Requirement

| Item                    | Requirement   |
|-------------------------|---|
| Machine Hall Space      | When user installs machine frame array in one machine hall, the distance between 2 rows of machine frames should be 1.2~1.5m and the distance against wall should be no less than 0.8m.   |
| Machine Hall Floor      | Electric Isolation, Dust Free<br>Volume resistivity of ground anti-static material:<br>$1 \times 10^7 \sim 1 \times 10^{10} \Omega$ , Grounding current limiting resistance: $1 M\Omega$<br>(Floor bearing should be greater than $450 \text{Kg/m}^2$ ) |
| Environment Temperature | $5 \sim 40^\circ\text{C}$ (sustainable ), $0 \sim 45^\circ\text{C}$ (short time),<br>installing air-conditioning is recommended   |
| Relative Humidity       | 20%~80% sustainable 10%~90% short time  |
| Pressure                | 86~105KPa   |
| Door & Window           | Installing rubber strip for sealing door-gaps and dual level glasses for window   |
| Wall                    | It can be covered with wallpaper, or brightness less paint.   |
| Fire Protection         | Fire alarm system and extinguisher  |
| Power                   | Requiring device power, air-conditioning power and lighting power are independent to each other. Device power requires AC $110\text{V} \pm 10\%$ , 50/60Hz or AC $220\text{V} \pm 10\%$ , 50/60Hz. Please carefully check before running.               |

## 2.5 Grounding Requirement

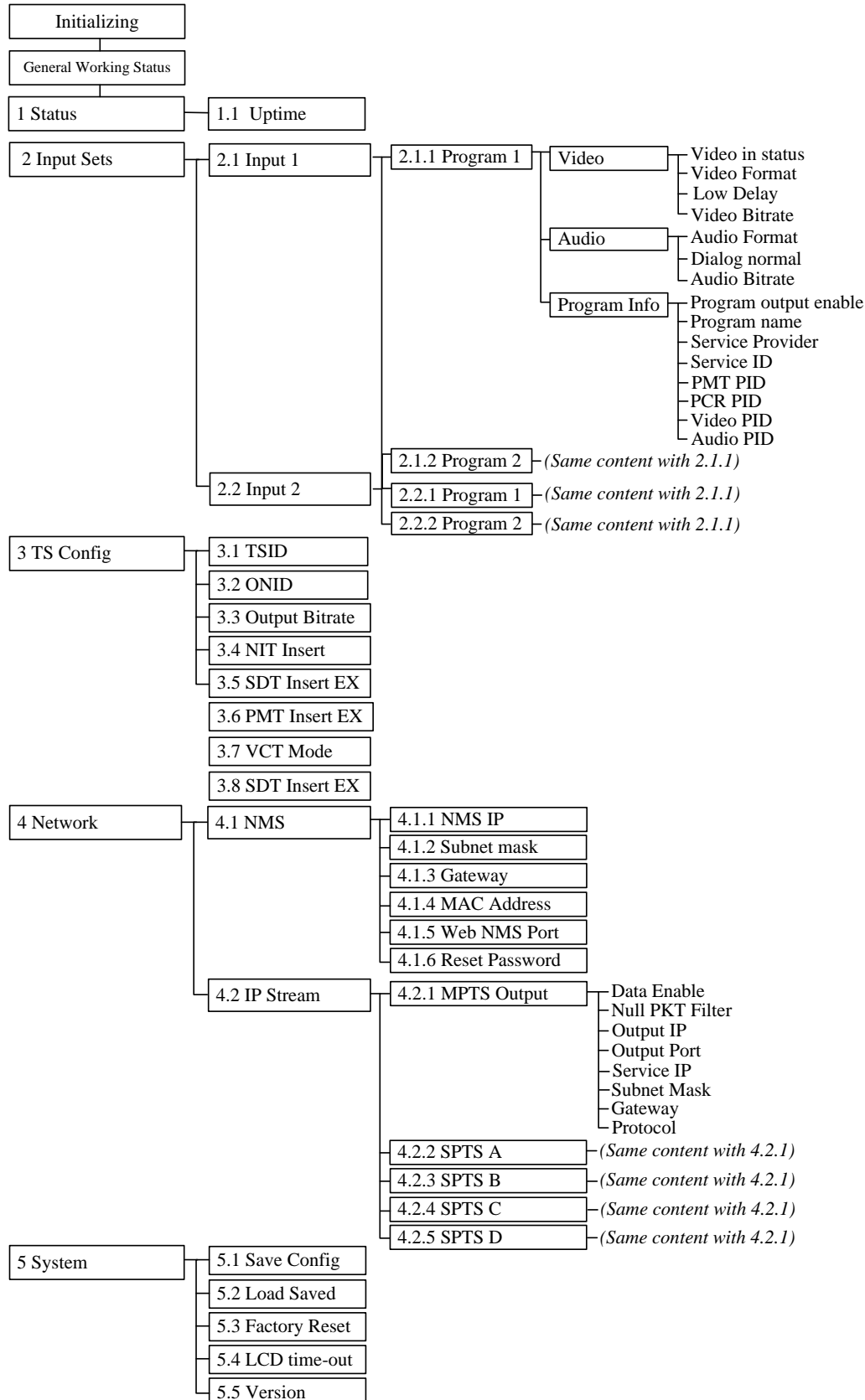
- ✓ It is important to keep this device grounded to ensure all of the modules function correctly. Correctly grounding the device will also help prevent any

electrical interference, lightening. Etc. Also it helps reject minor interference that may disrupt the devices ability to function smoothly. General rule of them, make sure the device is grounded when installing anywhere.

- ✓ Always use copper wire. When applied correctly the ground must be wrapped well to ensure maximum conduction so it can reduce any high frequencies. The copper ground wire should also be as short and thick as possible
- ✓ Installer must make sure that the two ends of the ground are well conducted and have appropriate anti-rust properties.
- ✓ It is prohibited to use any other device as part of the grounding electric circuit.
- ✓ The area of the conduction between the ground wire and device's frame should be no less than 25 m<sup>2</sup>.

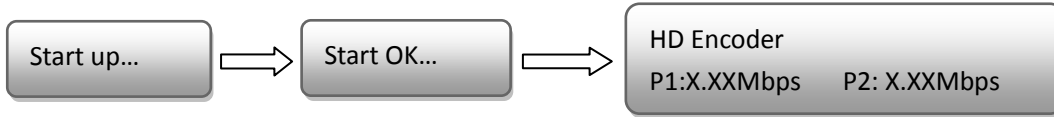
# Chapter 3 Operation

## 3.1 LCD Menu Class Tree



### 3.2 Initial Status

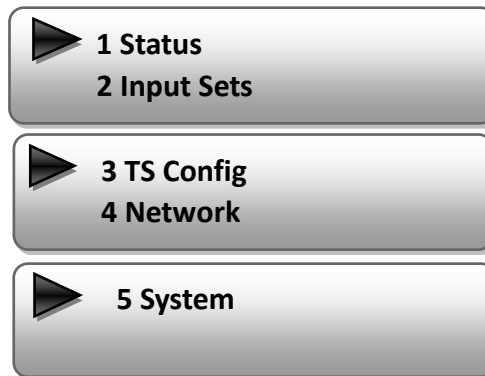
Switch on the device and after a few seconds' initialization, it presents start-up pictures as below:



- **HD Encoder:** H-4HD-EMH or H-4HD-EMS
- **P1:** Program 1; **P2:** Program 2; **P3:** Program 3; **P4:** Program 4
- **X.XX Mbps:** indicates the current encoding bit rate of the corresponding channel.

### 3.3 General Settings for Main Menu

Press LOCK key on the front panel to enter the main menu. The LCD will display the following pages where you can configure the parameters for the Thor Encoder.



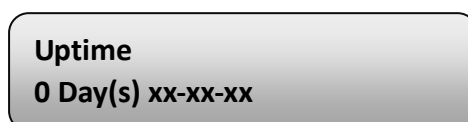
Press UP/DOWN buttons to specify one item and then press ENTER to go inside its submenus. Press MENU to step back to upper level menu.

#### 1) Status



#### ➤ Uptime

Displays the working time duration of the device. It times upon power on.

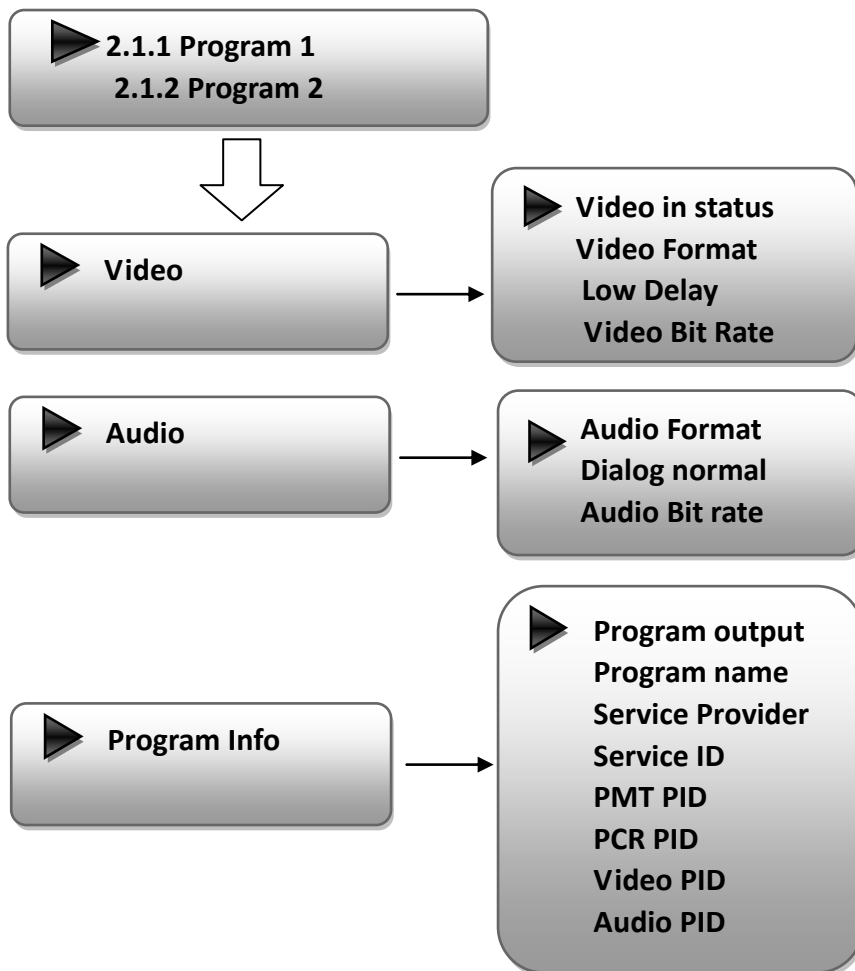


## 2) Input Sets

Under this submenu, the LCD will show “2.1 Input 1” and “2.2 Input 2” to represent the two HDMI/SDI input modules respectively.



Each HDMI/SDI input module support two program input connectors. Under submenus 2.1 (or 2.2), you could set the video/audio parameters for the 2 HDMI programs respectively.



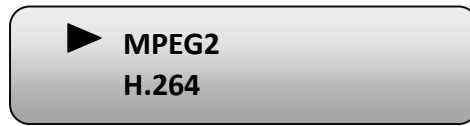
### ➤ Video in Status

Enter this menu to check the video input status.

### ➤ Video Format

The HDMI & SDI encoders support both “MPEG2” and “H.264” video encoding

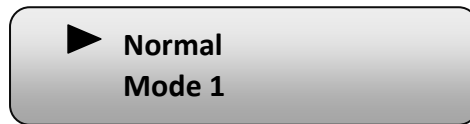
formats. Enter this menu to select one format from the 2 options.



Press ENTER to shift '\*' to '▶', and then press UP/DOWN buttons to specify one item and then press ENTER to confirm. Press MENU to step back to upper level menu. (The operation method is applicable for this entire manual.)

➤ **Low Delay**

Thor Broadcast Encoders offer Low Latency options (MODE 1 is the Fastest)



..... **NOTE** .....

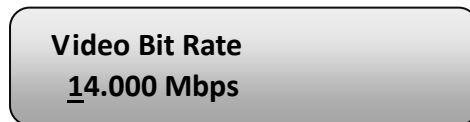
The different combination of **Video Format**, **Video Bit-rate**, **Low Delay Mode**, the **Resolution** of signal source and **Decoding** options all have an effect on Latency.

➤ **Video Bit Rate**

Set the video encoding bit rate manually in this menu.

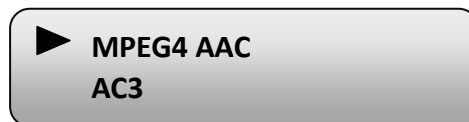
0.5~19.5Mbps for H.264 encoding

1~19.5Mbps for MPEG-2 encoding



➤ **Audio Format**

The HDMI encoder supports 4 encoding formats. Enter this menu to select one format from the 4 options.



➤ **Dialog Normal**

Enter this menu to set the dialog normal (Range -31~-1dB)

▶ **Dialog Normal**  
**-31dB**

➤ **Audio Bit Rate**

The audio bit rate ranges from 64Kbps to 320Kbps. Select one bit-rate from the options provided.

**Audio Bitrate**  
▶ **64Kbps**

➤ **Program Info**

Enable or disable the program output in the first sub-menu and configure the other parameters in the rest sub-menus.

**Program Output**  
▶ **Enable**

**Program Name**  
**TV-101**

**Service Provider**  
**TV-Provider**

**Service ID**  
**0x201**

**PMT PID**  
**0x200**

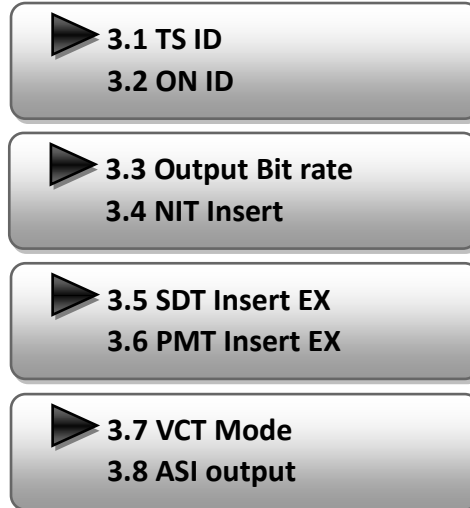
**PCR PID**  
**0x203**

**Video PID**  
**0x201**

**Audio PID**  
**0x202**

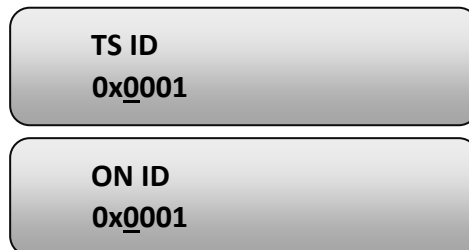
### 3) TS Config

This encoder support TS output via ASI ports. 'TS Config' is for the configuration of ASI output. Its submenus contain:



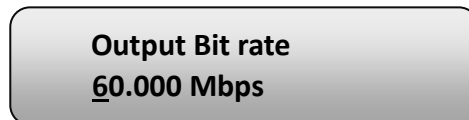
#### ➤ TS ID/ON ID

Set the TS ID and Original Network ID in the 2 submenus. The IDs are in hexadecimal form.



#### ➤ Output Bit rate

Set the max output bit rate for the ASI MPTS out. (Range 0-100 Mbps)



#### ➤ NIT Insert

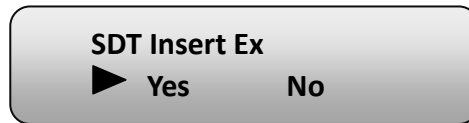
Insert your NIT with operations in the menu.





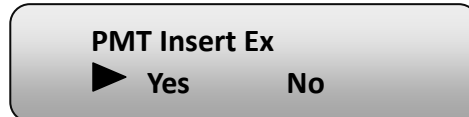
➤ **SDT Insert External**

Enable SDT with operations in the menu.



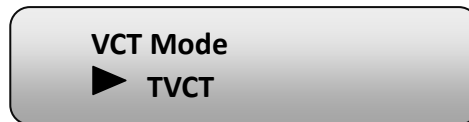
➤ **PMT Insert External**

Enable PMT with operations in the menu.



➤ **VCT Mode**

Set VCT Mode with operations in the menu, there are three options: TVCT, CVCT, close VCT.



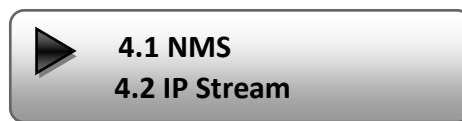
➤ **ASI Output**

Copy a stream from the IP out streams (1 MPTS & 8 SPTS) to output through ASI.



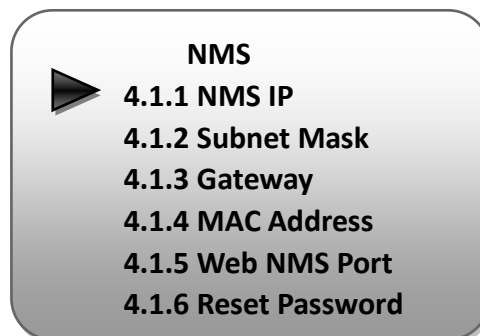
**4) Network**

'Network' is divided into 2 parts: NMS and IP Stream.



➤ **NMS**

Submenus under 'NMS' are for setting the parameters related to the device connection in the network.



**NMS IP**  
192.168.000.136

**Subnet Mask**  
255.255.255.000

**Gateway**  
192.168.000.001

**MAC Address**  
201012345678

**Web NMS Port**  
00080

**Reset Password?**  
 Yes  NO

The IP address for connecting the device to PC

➤ **IP Stream**

Submenus under 'IP Stream' are for setting the output IP stream in MPTS or SPTS.

**IP Stream**

- ▶ 4.2.1 MPTS Output
- ▶ 4.2.2 SPTS Output A
- ▶ 4.2.3 SPTS Output B
- ▶ 4.2.4 SPTS Output C
- ▶ 4.2.5 SPTS Output D

↓

▶ **Data Enable**  
Null PKT Filter

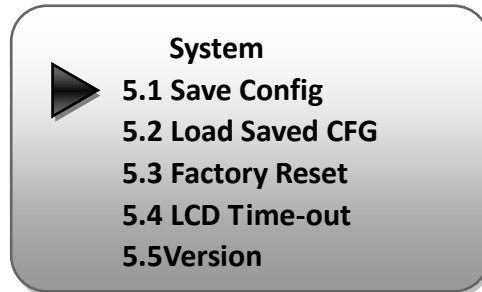
▶ **Output IP**  
Output Port

▶ **Service IP**  
Subnet Mask

▶ **Gateway**  
Protocol

**5) System**

Set the system parameters in this menu. Enter 'System' submenus to separately set corresponding parameters.



Choose yes to save settings.  
 Press ENTER to confirm

Choose yes to restore the device into the last saved configuration.



Choose yes to restore the device into factory's default configuration.

Press DOWN/UP key to select a time out for the LCD lighting duration (5-120 seconds)



It displays the device name and software/hardware version information.

## Chapter 4 WEB NMS Operation

For setting configurations you can use the front panel; also you are able to control and set the configurations on any computer by connecting the device to the web NMS Port. You should ensure that the computer's IP address is different from the Thor Encoders IP address; otherwise, it would cause IP conflict.

### 4.1 login

The default IP of this device is 192.168.0.136. We can modify the IP through the front panel. Connect the pc and the device with net cable, and use ping command to confirm they are on the same network segment. E.G. the PC IP address is 192.168.99.252, we then change the device IP to 192.168.99.xxx (xxx can be 0 to 255 except 252 to avoid IP conflict). Use any web browser to connect the device with the PC by inputting the Encoder & Modulator's IP address in the browser's address bar and press Enter. It will display the Login interface as Figure-1. Input the Username and Password (**Both the default Username and Password are "admin".**) and then click "LOGIN"



Figure-1

## 4.2 Operation

When we confirm the login, it displays the WELCOME interface.

In the following sections we are using a 4-channel unit with 2 SDI inputs and 2 HDMI inputs to demonstrate its GUI menus.



Figure-2

### Input 1

From the menu on left side of the webpage, clicking “Input 1”, displays the information of the programs (1<sup>st</sup> & 2<sup>nd</sup>) from the SDI inputs.

This column is for setting the 1<sup>st</sup> HD-SDI input.

This column is for setting the 2<sup>nd</sup> HDSDI input

Web Management

- Welcome
- Parameter
  - Input 1
  - Input 2
  - IP Output
  - VCT
  - General
  - Save/Restore
- System
  - Reboot
  - Firmware
  - Network
  - Password
  - Backup/Load

2CH Mpeg2/H.264 HD Encoder Configuration (EN14)

|                      |                                      |                                      |
|----------------------|--------------------------------------|--------------------------------------|
| Video Format         | Mpeg2                                | Mpeg2                                |
| Aspect Ratio         | 16:9                                 | 16:9                                 |
| Low delay            | Normal                               | Normal                               |
| Video Cach Bypass    | Bypass Disable                       | Bypass Disable                       |
| CC Switch            | EIA 708                              | EIA 708                              |
| Video BitRate(Mbps)  | 14.000                               | 14.000                               |
| GOP Bframe(<=3)      | 2                                    | 2                                    |
| Gop Pframe(<=6)      | 4                                    | 4                                    |
| H.264 Profile        | Automatic                            | Automatic                            |
| H.264 Level          | Level 2.2                            | Level 2.2                            |
| Auto Config          | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>  |
| Resolution           | 1920*1080_50i                        | 1920*1080_50i                        |
| Audio Format         | Mpeg2                                | Mpeg2                                |
| Dialog Normalization | -31 (-31 --1)dB                      | -31 (-31 --1)dB                      |
| Audio Delay          | 0 (-1000-1000)ms                     | 0 (-1000-1000)ms                     |
| PCR Interval         | 30 (1-500)ms                         | 30 (1-500)ms                         |
| Audio BitRate        | 192 Kbps                             | 192 Kbps                             |
| Audio Gain(0-400%)   | 100                                  | 100                                  |
| Program Out Enable   | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>  |
| Broadcast            | Off                                  | Off                                  |
| Service Provider     | TV-Provider                          | TV-Provider                          |
| Program Name         | TV-101                               | TV-102                               |
| Service ID           | 0x101                                | 0x102                                |
| PMT PID              | 0x100                                | 0x104                                |
| Video PID            | 0x101                                | 0x105                                |
| Audio PID            | 0x102                                | 0x106                                |
| PCR PID              | 0x103                                | 0x107                                |
| Video:               | <span style="color: green;">●</span> | <span style="color: green;">●</span> |
| Video Format:        | 1280x720 59.94p                      | 1280x720 59.94p                      |
| Encoding:            | <span style="color: green;">●</span> | <span style="color: green;">●</span> |
| Bitrate:             | 14.638 Mbps                          | 14.629 Mbps                          |
| Rom Version:         | 6.0.1.100                            | 6.0.1.100                            |

Help
Default
Apply

General Settings for the HDMI IN programs: User can edit any item listed as needed.

Encoding Status—Green light indicates its encoding normally, otherwise turns red.

Figure-3

..... **NOTE** .....

The different combination of **Video Format, Video Bit-rate, Low Delay Mode** and the **Resolution** of signal source will have an impact on the latency. Please refer to the **Appendix** attached for detailed information.

.....

**Help**

For user to turn to refer detailed explanation of terms on this interface

**Default**

Click this button to apply the default setting of Input 1

**Apply**

Click this button to apply the modified parameters.

## **Input 2**

Similarly, from the menu on left side of the webpage, clicking “Input 2”, displays the information of the programs (3<sup>rd</sup> & 4<sup>th</sup> inputs) from the HDMI encoding module.

Web Management

- Welcome
- Parameter
  - Input 1
  - Input 2
  - IP Output
  - VCT
  - General
  - Save/Restore
- System
  - Reboot
  - Firmware
  - Network
  - Password
  - Backup/Load

2CH Mpeg2/H.264 HD Encoder Configuration (EN13)

|                                     |   |   |
|-------------------------------------|---|---|
| Video Format                        | <input type="text" value="Mpeg2"/>            | <input type="text" value="Mpeg2"/>  |
| Aspect Ratio                        | <input type="text" value="16:9"/>             | <input type="text" value="16:9"/>   |
| Low delay                           | <input type="text" value="Normal"/>           | <input type="text" value="Normal"/>   |
| Video BitRate(Mbps)                 | <input type="text" value="14.000"/>           | <input type="text" value="14.000"/>   |
| GOP Bframe(<=3)                     | <input type="text" value="2"/>                | <input type="text" value="2"/>  |
| Gop Pframe(<=6)                     | <input type="text" value="4"/>                | <input type="text" value="4"/>  |
| H.264 Profile                       | <input type="text" value="Automatic"/>        | <input type="text" value="Automatic"/>                                      |
| H.264 Level                         | <input type="text" value="Level 2.2"/>        | <input type="text" value="Level 2.2"/>                                      |
| Auto Config                         | <input checked="" type="checkbox"/>           | <input checked="" type="checkbox"/>   |
| Resolution                          | <input type="text" value="1920*1080_50i"/>    | <input type="text" value="1920*1080_50i"/>                                  |
| Audio Format                        | <input type="text" value="Mpeg2"/>            | <input type="text" value="Mpeg2"/>  |
| Dialog Normalization                | <input type="text" value="-31"/> (-31- -1)dB  | <input type="text" value="-31"/> (-31- -1)dB                                |
| Audio Delay                         | <input type="text" value="0"/> (-1000-1000)ms | <input type="text" value="0"/> (-1000-1000)ms                               |
| PCR Interval                        | <input type="text" value="30"/> (1-500)ms     | <input type="text" value="30"/> (1-500)ms                                   |
| Audio BitRate                       | <input type="text" value="192 Kbps"/>         | <input type="text" value="192 Kbps"/>                                       |
| Audio Gain(0-400%)                  | <input type="text" value="100"/>              | <input type="text" value="100"/>  |
| Program Out Enable                  | <input checked="" type="checkbox"/>           | <input checked="" type="checkbox"/>   |
| Broadcast                           | <input type="text" value="Off"/>              | <input type="text" value="Off"/>  |
| Service Provider                    | <input type="text" value="TV-Provider"/>      | <input type="text" value="TV-Provider"/>                                    |
| Program Name                        | <input type="text" value="TV-201"/>           | <input type="text" value="TV-202"/>   |
| Service ID                          | <input type="text" value="0x201"/>            | <input type="text" value="0x202"/>  |
| PMT PID                             | <input type="text" value="0x200"/>            | <input type="text" value="0x204"/>  |
| Video PID                           | <input type="text" value="0x201"/>            | <input type="text" value="0x205"/>  |
| Audio PID                           | <input type="text" value="0x202"/>            | <input type="text" value="0x206"/>  |
| PCR PID                             | <input type="text" value="0x203"/>            | <input type="text" value="0x207"/>  |
| Video:                              | <span style="color: green;">●</span>          | <span style="color: green;">●</span>  |
| Video Format:                       | 1280x720 59.94p                               | 1280x720 59.94p   |
| Encoding:                           | <span style="color: green;">●</span>          | <span style="color: green;">●</span>  |
| Bitrate:                            | 14.653 Mbps                                   | 14.650 Mbps   |
| Rom Version:                        | 0.0.3.203                                     | 0.0.3.203   |
| <input type="button" value="Help"/> |   | <input type="button" value="Default"/> <input type="button" value="Apply"/> |

## IP Output

Click “IP Output”, it will display the interface where to configure the output IP stream in MPTS or SPTS that will output on a single RJ45 port.



Figure-5

After setting the parameters, click “Apply” to save.

## VCT

Click “VCT” from the menu, it will display the interface as Figure-6 where to set the VCT configuration.

Figure-6

## General

Clicking “General” from the menu, it will display the interface as Figure-7 where to set the network info for the output TS.

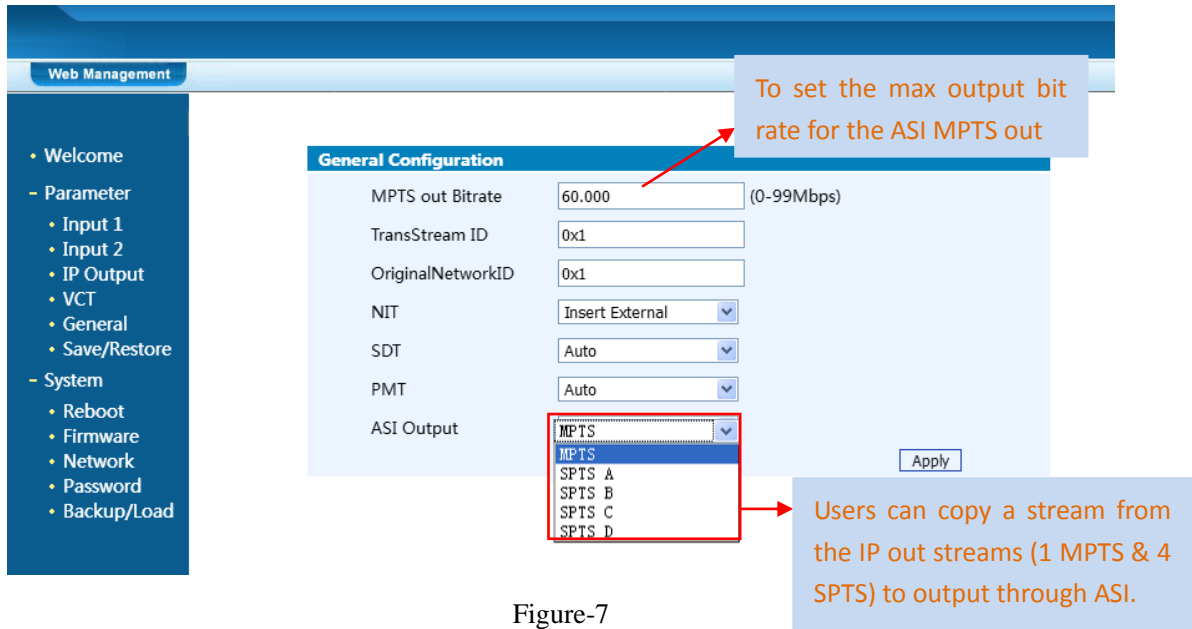


Figure-7

## Save/Restore

From the menu on left side of the webpage, clicking “Save/Restore”, it will display the screen as Figure-8 where to save or restore your configurations.

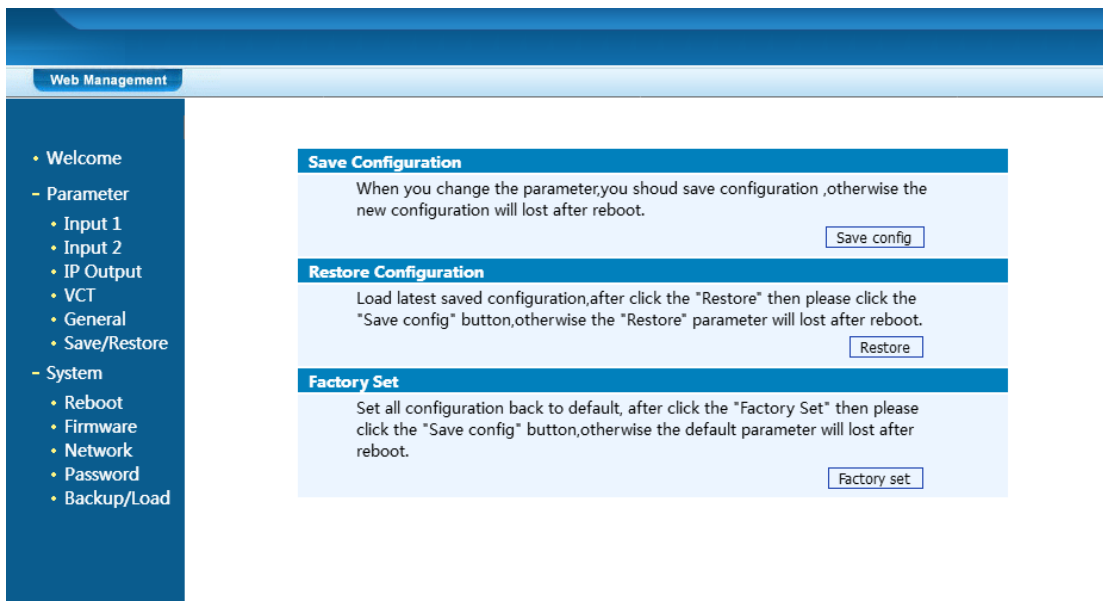


Figure-8

## Restart the Device

Click “Reboot” from the menu, the screen will display as Figure-9. Here when clicking “Reboot” box, it will restart the device automatically.

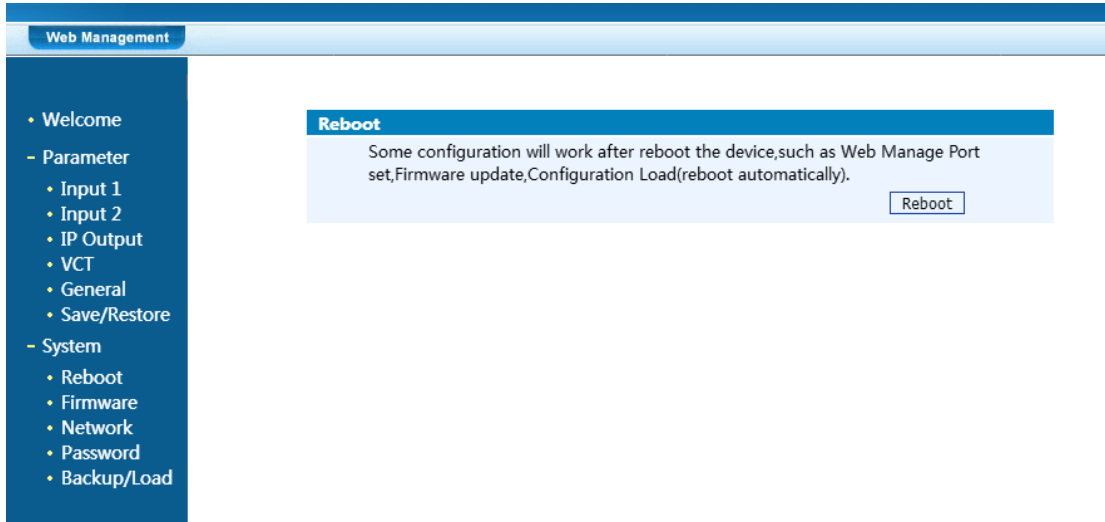


Figure-9

## Update the Device

Click “Firmware” from the menu it will display the screen as Figure-10. Here user can update the device by using the update file.

Click “Browse” to find the path of the device update file for this device then click “Update” to update the device.

After updating the device, user needs to restart the device by using Reboot option.

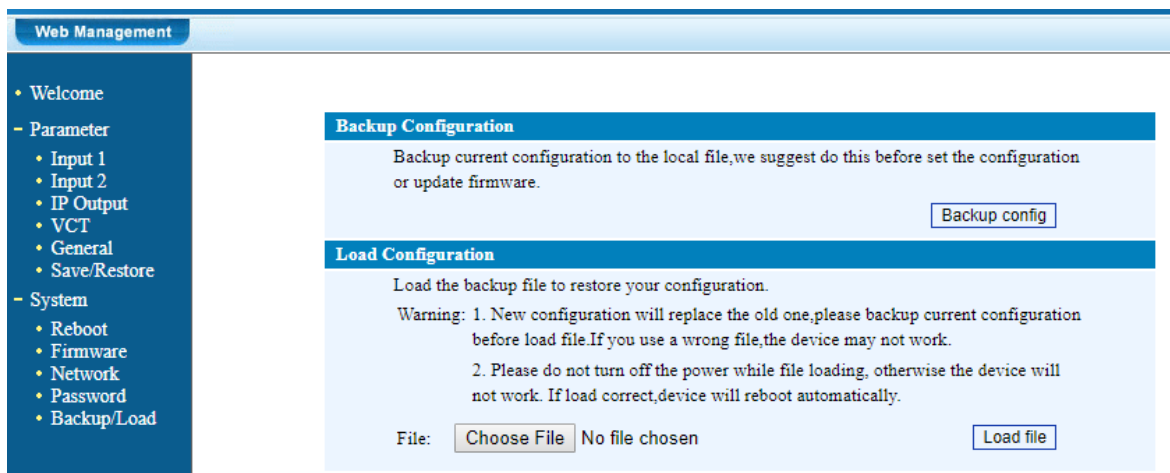
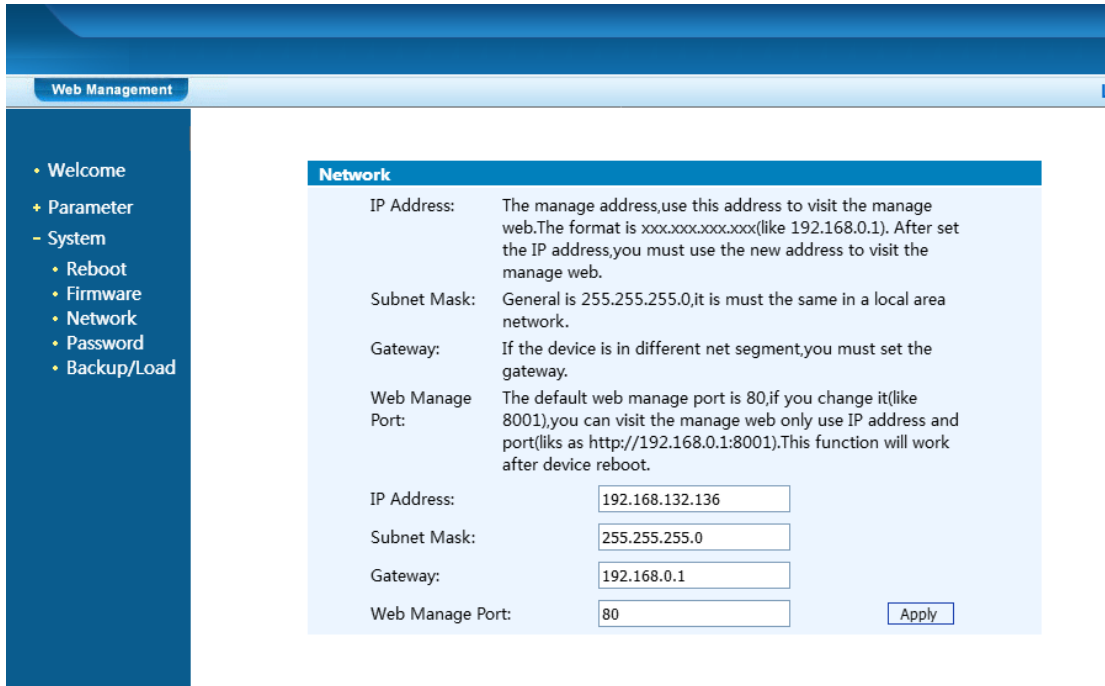


Figure-10

## Network

When user clicks “Network”, it will display the screen as Figure-11. It displays the network information of the device. Here user can change the device network configuration as needed.



The screenshot shows the 'Network' configuration page. On the left is a navigation menu with options: Welcome, Parameter, System (with sub-options: Reboot, Firmware, Network, Password, Backup/Load). The main content area is titled 'Network' and contains the following information:

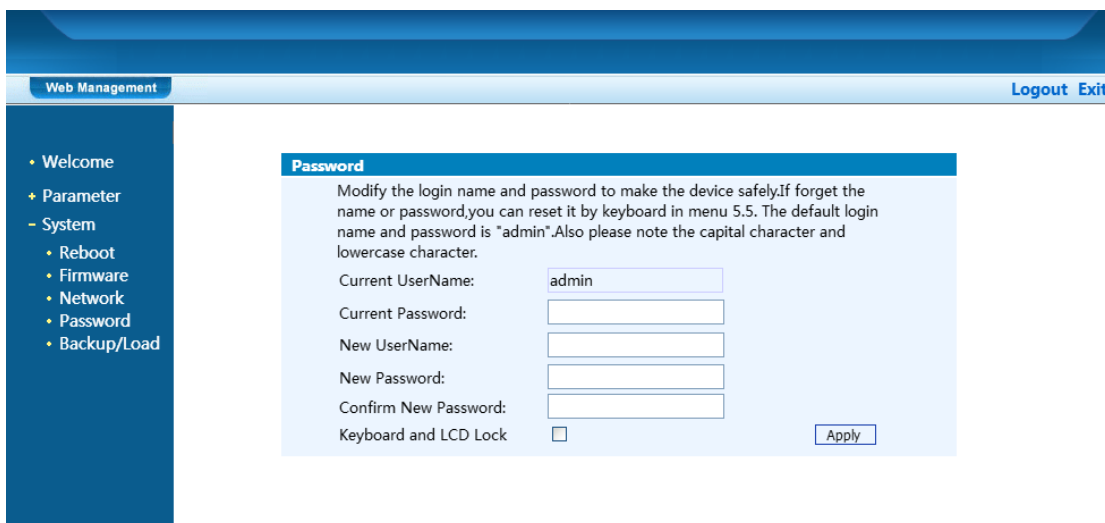
- IP Address:** The manage address, use this address to visit the manage web. The format is xxx.xxx.xxx.xxx (like 192.168.0.1). After setting the IP address, you must use the new address to visit the manage web.
- Subnet Mask:** General is 255.255.255.0, it must be the same in a local area network.
- Gateway:** If the device is in a different network segment, you must set the gateway.
- Web Manage Port:** The default web management port is 80; if you change it (like 8001), you can visit the manage web only using the IP address and port (like http://192.168.0.1:8001). This function will work after device reboot.

Below the text are input fields for: IP Address (192.168.132.136), Subnet Mask (255.255.255.0), Gateway (192.168.0.1), and Web Manage Port (80). An 'Apply' button is located at the bottom right of the form.

Figure-11

## Change Password

When user clicks “Password”, it will display the password screen as Figure-12. Here user can change the Username and Password for login to the device.



The screenshot shows the 'Password' configuration page. On the left is a navigation menu with options: Welcome, Parameter, System (with sub-options: Reboot, Firmware, Network, Password, Backup/Load). The main content area is titled 'Password' and contains the following information:

- Instruction:** Modify the login name and password to make the device safe. If you forget the name or password, you can reset it by keyboard in menu 5.5. The default login name and password is "admin". Also, please note the capital character and lowercase character.

Below the text are input fields for: Current UserName (admin), Current Password, New UserName, New Password, and Confirm New Password. There is also a checkbox for 'Keyboard and LCD Lock' and an 'Apply' button at the bottom right.

Figure-12

- Keyboard and LCD Lock:  Keyboard and LCD Lock  If it is marked with “√”, the LCD and keyboard will be locked to avoid unrelated users’ modifying or view the device information and configurations. User can’t operate the keyboard & LCD while only the device IP address can be noted in the LCD window.

## Backup/Load

Click “Backup/Load” from the menu

**Backup Configuration** – To back up the device configuration file to a folder

**Restore Configuration** – Loads the most recently saved configuration

**Load Configuration** – If you needs to load the old configuration to the device, click “Browse” and find the backup configuration file path. After selecting the file, click “Load File” to load the backup file to the device.

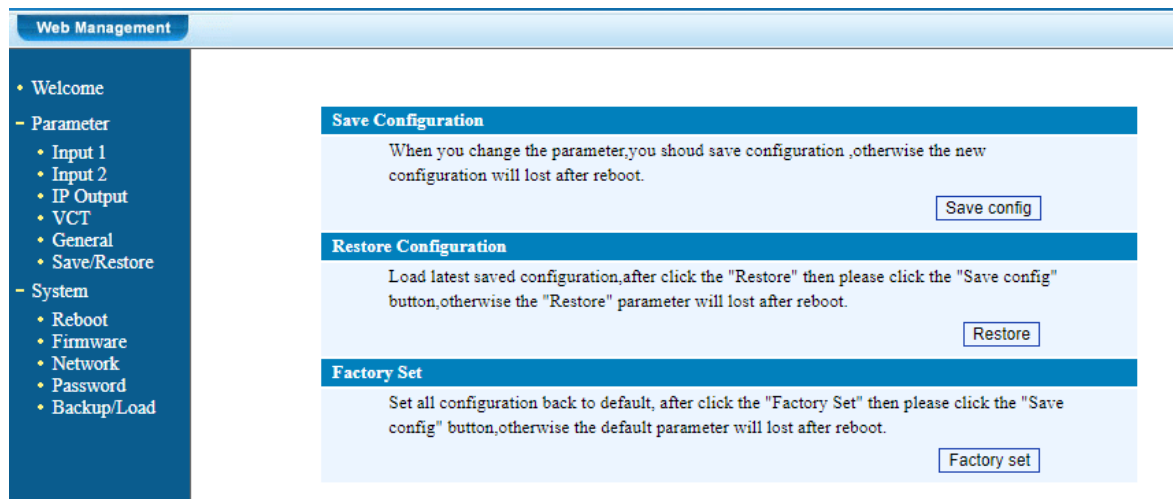


Figure-13

## Chapter 5 Troubleshooting

THOR's ISO9001 quality assurance system has been approved by the CQC organization. We guarantee the products' quality, reliability and stability. All THOR products have passed all testing and manual inspections before they are shipped out. The testing and inspection scheme already covers all the Optical, Electronic and Mechanical criteria which have been published by THOR. To prevent a potential hazard, please strictly follow the operation conditions.

### Prevention Measures

- Installing the device in a place where the environmental temperature is between 0 to 45 °C
- Making sure the unit has plenty of ventilation for the heat-sink on the rear panel; and other heat-sink bores if necessary
- Checking the AC input within the power supply and ensure it is working, the connection is correctly installed before switching on device
- Checking the RF output levels to stay within a tolerable range, if it is necessary
- Checking all signal cables have been properly connected
- Frequently switching on/off device is prohibited; the interval between every switching on/off must be greater than 10 seconds.

### Conditions needed to unplug power cord

- Power cord or socket damage.
- Any liquid that got into the device.
- Any stuff that could cause a circuit short
- Device in damp environment
- Device has suffered from physical damage; i.e. it fell off a rack.
- Longtime idle.
- After switching on and restoring to factory setting, device still won't work properly.
- Maintenance needed on device

## **Chapter 6 Packing List**

|                          |      |
|--------------------------|------|
| H-4HD-EMS or EMH Encoder | 1PC  |
| User Manual              | 1PC  |
| HDMI/SDI Cables          | 4PCs |
| Power Cord               | 1PC  |

**For Further Tech Support**

**1-800-521-Thor(8467)**

**[support@thorfiber.com](mailto:support@thorfiber.com)**