

# **User Manual**



All Inputs IPTV Streaming and ASI HD Encoder 608/708 Captioning MPEG2/4 4:2:2

## H-MPEG2-H264-E2



### **About This Manual**

#### **Intended Audience**

This user manual has been written to help people who have to use, to integrate and to install the product. Some chapters require some prerequisite knowledge in electronics and especially in broadcast technologies and standards.

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### **Chapter 1 Introduction**

#### **1.1 Product Overview**

H-MPEG2-H264-E2 Mpeg-2/ H.264 HD Encoder is the new broadcasting audio & video encoding device with powerful functionality. It is equipped with multiple video input interfaces (HDMI, SDI, YPbPr and CVBS) and audio input interfaces (AES, BNC and XLR) to make it possible to compatible with different signal sources.

Multiple audio and video encoding formats are available to meet customers' various requirements. It supports 2 stereo to mix with the video to form a stream output. The encoded program will finally output in TS through ASI/IP port.

H-MPEG2-H264-E2 is also featured with OSD (QR code, LOGO and Caption) insertion function and can display multiple elements at same time. Operator can insert advertisement picture, own LOGO, special QR code, Text content in encoding process independent of STB. It will bring more profit for product user(optional).

#### **Key Features**

- Support QR code, LOGO, OSD inserted(Language Supported: English for more languages please consult us...)(Optional)
- MPEG-2 HD/SD and MPEG-4 AVC/H.264 HD/SD video encoding
- MPEG1 Layer II, HE-AAC (v1&v2), LC-AAC and DD AC3 audio encoding
- Support DD AC3 audio passthrough (for SDI in) (Optional)
- Support 2 stereo audio encoding
- Support ASI output and IP over UDP and RTP output
- Support 1080I,720P, 480I, 576I video resolution and downscale transform
- Support video buffer, free to switch video sources (all video interface available)
- Support CC (closed caption), EIA 608 and EIA 708 (for CVBS and SDI in)
- LCD / keyboard control and web management
- Support low latency



#### **Inner Principle Chart**



#### **Tech Specifications**

	Interface	1×HDMI, 1×HD-SDI, 1×YPbPr and 1×CVBS(only for CC)							
	Resolution	Input	Output	Interface Applicable					
		1920×1080p@60/59.94	1920×1080p@60,						
		1920×1080p@50	1920×1080p@50	SDI, HDMI					
		1920×1080i@60/59.94	1920×1080i @60						
		1920×1080i @50	1920×1080i @50						
		1280×720p@60/59.94	1280×720p@60						
Video		1280×720p@50	1280×720p@50						
		720×576i@50	720×576i @50						
		720×480i@60	720×480i @60						
	Encoding	MPEG-2 HD/SD, MPEG-	4 AVC/H.264 HD/SD						
	Bitrate Range	2.5 – 19.00 Mbps							
	Rate Control	CBR/VBR							
	GOP Structure	IP, IBBP, IBBBP							
	Chroma	4:2:0							
	Interface	2×XLR, 2×AES, 2×BNC,	1×SDI (support maximum 2 s	tereos synchronous					
		processing), 1×HDMI,							
Audio	Encoding	MPEG-1 Layer II, HE-AAC (v1&v2), LC-AAC, DD AC3 pass-through (for SDI							
Auulo		and HDMI in)							
	Sampling rate	48KHz							
	Bit-rate	32Kbps~384Kbps							
Stream In	put	2 ASI Input for remux							
Stream or	itput	2×ASI output ports, BNC interface							
Survey output		2 IP (MPTS) over UDP	RTP /RTSP, 1000 Base-T E	thernet interface*2 with					
		independent IP addresses (	(multicast/unicast)						
System for	unction	LCD/keyboard and web m	anagement						
System It		Language: English							



	Ethernet software upgr	thernet software upgrade				
General	Dimensions	482mm×405mm×44.5mm (W × D × H)				
	Temperature	0~45°C(Operation), -20~80°C(Storage)				
	Power	AC110V±10%, 50/60Hz; AC 220V±10%, 50/60Hz				
	Consumption	16W				

#### **1.2 Appearance and Description**

#### **Front Panel Illustration**



- ③ Up and down, left and right navigation buttons
- ④ Enter button: for confirm
- **(5)** Menu button: for back step
- 6 Lock button: press to lock set

#### **Rear Panel Illustration**



- (1) AES input connector (for two channel digital stereo)
- **(2)**Balanced Audio input connector
- **③**Unbalanced Audio input connector
- **(4)**YPbPr & CVBS video input connectors
- **(5)** SDI input connector (Audio input embedded)
- **(6)** HDMI input connector (Audio input embedded)
- 7 ASI input, ASI output
- (8) NMS connector for connecting Web management on PC
- (9) DATA Ports for IP stream output
- 10 Power Switch/Fuse



### **Chapter 2 Installation Guide**

This section is to explain the cautions the users must know in some case that possible injure may bring to users when it's used or installed. For this reason, please read all details here and make in mind before installing or using the product.

#### **2.1 General Precautions**

- ✓ Must be operated and maintained free of dust or dirty.
- ✓ The cover should be securely fastened, do not open the cover of the products when the power is on.
- $\checkmark$  After use, securely stow away all loose cables, external antenna, and others.

#### 2.2 Power precautions

- $\checkmark$  When you connect the power source, make sure if it may cause overload.
- ✓ Avoid operating on a wet floor in the open. Make sure the extension cable is in good condition
- $\checkmark$  Make sure the power switch is off before you start to install the device

#### **2.3 Device's Installation Flow Chart Illustrated as following**



#### 2.4 Environment Requirement

ltem		Requirement
Machine H Space	Hall	When user installs machine frame array in one machine hall, the distance between 2 rows of machine frames should be



	1.2~1.5m and the distance against wall should be no less than 0.8m.
Machine Hall Floor	Electric Isolation, Dust Free Volume resistivity of ground anti-static material: $1X10^7 \sim 1X10^{10}\Omega$ , Grounding current limiting resistance: $1M\Omega$ (Floor bearing should be greater than $450Kg/m^2$ )
Environment Temperature	5~40°C(sustainable), 0~45°C(short time), installing air-conditioning is recommended
Relative Humidity	20%~80% sustainable 10%~90% short time
Pressure	86~105KPa
Door & Window	Installing rubber strip for sealing door-gaps and dual level glasses for window
Wall	It can be covered with wallpaper, or brightness less paint.
Fire Protection	Fire alarm system and extinguisher
Power	Requiring device power, air-conditioning power and lighting power are independent to each other. Device power requires AC 110V $\pm$ 10%, 50/60Hz or AC 220V $\pm$ 10%, 50/60Hz. Please carefully check before running.

#### **2.5 Grounding Requirement**

- ✓ All function modules' good grounding is the basis of reliability and stability of devices. Also, they are the most important guarantee of lightning arresting and interference rejection. Therefore, the system must follow this rule.
- ✓ Grounding conductor must adopt copper conductor in order to reduce high frequency impedance, and the grounding wire must be as thick and short as possible.
- $\checkmark$  Users should make sure the 2 ends of grounding wire well electric conducted and be antirust.
- $\checkmark$  It is prohibited to use any other device as part of grounding electric circuit
- ✓ The area of the conduction between grounding wire and device's frame should be no less than 25 mm<sup>2</sup>.



### **Chapter 3 Front Panel Operation**

H-MPEG2-H264-E2 front panel is user operation interface where users configure the device manually. The LCD is a 2-line \* 40-character back-lit dot-matrix user interface with pushbuttons for **UP**, **DOWN**, **LEFT**, **RIGHT**, **ENTER**, **MENU**, and **LOCK** for front panel control.

User can decide whether to directly use the factory setting, or customize the input/output parameters and etc.

#### **Keyboard Function Description**

LEFT/RIGHT: choose and set the parameters

**UP/DOWN:** choose parameters or page up/down.

MENU: cancel present entered value, return superior setting;

**ENTER:** activate the parameters which need modification and setting

**LOCK**: Lock the screen / cancel the lock state .After pressing lock key, the system will question the users to save or not .If not, the LCD will display the current configuration

#### 3.1 LCD Menus

#### An overview of the LCD menus:











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### **Chapter 4 WEB NMS Operation**

User can not only use front panel to set configuration, but also control and set the configuration with a PC (Personal Computer) by connecting the device to web NMS Port. User should ensure that the computer's IP address is different from the H-MPEG2-H264-E2's IP address; otherwise, it would cause IP conflict.

#### 4.1 login

The default IP address of this device is 192.168.0.136. Connect the PC and the device with net cable, and use ping command to confirm they are on the same network segment.

Use web browser to connect the device with PC by inputting the device's IP address in the browser's address bar and press Enter.

It will display the Login interface as Figure-1. Input the Username and Password (Both the default Username and Password are "admin".) and then click "LOGIN" to start the device setting.

HDI	Encoder
User Name:	🖀 admin
Pass Word:	LOGIN

Figure-1

#### 4.2 Operation

#### Parameter ->Status

When we confirm the login, it displays the Status interface as Figure-2 where user can view the system information.



ement			2023-02-23 15 27 5
Summary	Status		
▶ Status			
Parameters	Proton Internation		
▶ Encoder	system mornation		
TS Config	Software Version	: 01.00.19 Build 1.00 Feb 23 2023-12:01:14	
P IP Stream	Hardware Version	: 03.01.30	
System	Web Version	c 01.00.01	
Network	System Version	: 01.00.00.05	
► Account	Product II	: 03211600-00000011-00000000-00000000	
Configuration	Temperature	: 49.34 Degree Celsius	
<ul> <li>Firmware</li> <li>Data / Trans</li> </ul>	VccIn	: 993.90 mV	
Date   Time	VccAu	: 1803.22 mV	
	VccBRan	: 993.16 mV	
	Uptime	: 0 Day-00.03-20	

#### > Parameter -> Encoder

Click "*Encoder*" on the top column and it displays interface as Figure-3. User can set the Encoder parameters.

Encoder									
welc	Encoder								2023-02-23 15 28
Summary	zijanitici								-
► Status									
Parameters								Advanced Mode	
Encoder     TS Config	Video								
► IP Stream	Interface:	SOL	~		Input Video Definition:	Auto	~		
System	Format:	Mpeg2	÷		Aspect Ratio:	Auto	-		
► Network	Bitrate:	14.0		Mbps (2.5 ~ 19.5 Mbps)	Output Resolution:	Auto	~		
Configuration	Audio 1								
Firmware     Date   Time	Interface:	HDMI	v		Format:	Mpeg2	~		
► Log	Mode:	Stereo	*		Bitrate:	192 Kbps	~		
	Audio 2								
	Interface:	HDMI	×		Format:	Mpeg2	*		
	Mode:	Stereo	v		Bitrate:	192 Kbps	¥		
	Teletext								
	Teletext Switch:	Off	v						
	Status								
	Encoder Chip Version:	3.212		Input Lock:	•				
	Input Information:	Unknown		Bitrate:	0,000 Mbps				
	Encode Status:	Standby							
	Bitrate 0.000Mbp	6							
	22,0004								
	19.800M 17.600M								
	15.400M								





Encoder								_
welcom								
Summary Status	Encoder							
Parameters ► Encoder ► TS Config							Advanced Mode:	
▶ IP Stream		Video						
Network     Account     Configuration		Interface: Aspect Ratio: Output Resolution:	HDMI v Auto v		Format: Bitrate:	Mpeg2 ~	Mbps (2.5 ~ 19.5 Mbps)	
<ul> <li>Firmware</li> <li>Date   Time</li> <li>Log</li> </ul>		CC Switch: Cache: H.264 Level:	Off v On v Level 4	) ) )	Field/Picture Encoding H.264 Profile: Low Delay:	E Auto v Main Profile v		
		DTS Delay: GOP Pframe: PCR Interval:	200 4 20	) (1 ~ 500) (<= 6) (1 ~ 500ms)	GOP Bframe: Share PCR PID:	2	(<= 3)	
		Audio 1						
		Interface: Mode: Volume: Group:	HDMI v Stereo v 50 Group 1 v	] ] ] (0 ~ 100) ]	Format: Bitrate: Delay: Pair:	Mpeg2         v           192 Kbps         v           0         v           Pair 1         v	] ] ] (-1000 ~ 1000ms) ]	
		Audio 2						
		Interface: Mode: Volume:	HDMI v Stereo v	]	Format: Bitrate:	Mpeg2 v 192 Kbps v		-
		Mode: Volume:	Stereo v	Figure-	Bitrate: Delay:	192 Kbps ~	] ] <i>t</i> -1000 ~ 1000ms)	

#### **Parameter -> Encoder-> Video Setting**

Video	Video input interface: HDMI,SDI, CVBS,YPbPr optional.
Interface: Format: Bitrate:	SDI     Input Video Definition:     Auto       YPbPr     Aspect Ratio:     Auto       SDI     Mbps (2.5 ~ 19.5 Mbps)     Output Resolution:     Auto
	Figure-3
Video Interface: Format: Bitrate:	Mpeg-2/H.264. Bitrate           SDI         ~           Mpeg2         Aspect Ratio:           [Mbps (2.5 ~ 19.5 Mbps)         Output Resolution:
	Figure-3

#### Aspect Ratio:

SD Video input can choose Aspect Ratio from 4:3 and 16:9. HD Video input only can choose 16:9.

#### **Output Resolution:**



#### NDS 3211B support output resolution: 720\*576\_50i/720\*480\_60i/1920\*1080\_60i

#### 1440\*1080\_60i/50i /1280\*720\_60p/50p





#### **Parameter -> Encoder->Audio**



#### **Closed Caption (CC):**

Note: H-MPEG2-H264-E2 supports CC from CVBS and SDI input.

None: not to insert the CC into the output stream

All: The device will automatically identify the Closed Caption Standard among 608B 608FLD1

608FLD2 and 708B.

#### **Chroma sampling:**

Select one Chroma Sample mode from the 2 options listed. They are applicable for both MPEG2 and H.264 encoding mode.

#### Video Buffer:

Tel: (800) 521-8467



H-MPEG2-H264-E2 support video buffer which makes it free to switch video sources. If enable video buffer, the time of system latency will be raised about 100ms.

#### Parameter -> TS config> Stream Select

From the menu on left side of the webpage, clicking "TS Config", it displays the interface where users can multiplex the programs from the encoder and ASI inputs.

Encoder		
welcome to use		2023-02-2
Summary  Status	TS Config	
Parameters  Encoder  TS Config	Stream Select General PID Passthrough	
P Stream      System      Network      Account      Configuration      Firmware      Date  Tme      Log	ANOT Locked → Locked     Another Standard     Anoother Standard     Another Standard	
	Input Area Output Area	
	Parse stogram Time Out 60 seconds Default Char Mode GBK	



Configure 'Input Area' and 'Output Area' with buttons in 'Operation Area'. Instructions are as below:

 $\rightarrow$ Not Locked  $\rightarrow$  Locked: To check input IP lock or not, green means current IP locked

→Normal → Overflow: To check current TS overflow or not, red color means current TS overflow,

#### need reduce program

<sup>ℤ</sup> PID Remap : To enable/disable the PID remapping



To refresh the input program information



<sup>1</sup> To refresh the output program information



to the right box to output.

Similarly, user can cancel the multiplexed programs from the right box.

All Input To select all the input programs



All Output To select all the output programs

Parse program To parse programs time out 60 seconds time limitation of parsing input programs

#### **Parameter -> TS config -> General**

From the TS Config menu on up side of the webpage, clicking "General", it displays the interface where users can set Output Bitrate, Character Encoding and TDT/TOT/NIT tables. (Figure-5)



Figure-5

#### Parameter -> TS config -> Pass-through

From the TS Config menu on up side of the webpage, clicking "Pass-through", it displays the interface where users can set PID. (Figure-6)



Encoder		
welcome to use We		2023-02-
Summary  Status	TS Config	
Parameters  Encoder  TS Config	Stream Select General PID Passthrough	
► IP Stream	# Input Channel Input PID(0x) Output PID(0x) +	
Network     Account	Set DevAl	
Configuration Firmware Date LTme		
► Log		

Figure-6

#### Parameter -> IP stream

H-MPEG2-H264-E2 supports TS to output in IP format through the DATA1 (only one MPTS) or DATA2 port. The output programs information in MPTS. Clicking "IP Stream", it displays the interface where to set IP out parameters (Figure-7).

Encoder												
b Management												2023-02-23 15:30:25
Summary	IP Stream											
▶ Status												
Parameters			Data	IP Address	Port	Protocol	Pkt Length	Null PKT Filter	Status	Bit(Act/Max)		
TS Config		MPTS	DATA1	224.2.2.2	2000	UDP	7		•	0.1/40.0 M	1	
View System			DATA2	224.2.2.2	2002	UDP	7		٠	0.1/40.0 M	1	
▶ Network												
Account     Configuration												
<ul> <li>Firmware</li> <li>Date I Time</li> </ul>												
► Log												
					– Fi	gure-7						

When users click "Channel config" button, it triggers a dialog box where users can set the corresponding channel configuration.





Encoder		
welcome to use Wet	20	023-02-23 15:30:3
Summary  Status  Parameters  Forcer	# Data IP Address Port Protocol Pikt Length Null PKT Filter Status Bit(Act/Max)	
► TS Config	MPTS Channel 1 Config. [close] 0 0 1/40.0 M	
► IP Stream	L 0 1/40.0 M / / L	
System  Network  Account Configuration Configuration Firmmare Date   Time Log	Enable: 2 IP Address: 2222 Port: 2002 (0-65535) Protocot: UDP v Pkt Length: 7 v Null PKT Filter: 2 Agg/ Closs	

Figure-7

#### System -> Network

Clicking "Network", it displays the interface as Figure-8 where to set network parameters.

Encoder		
welcome to use \		2023-02-23
Summan/		
Status	Network	
Parametere		
Encoder	NMS	
TS Config	IP Address: 192.168.0.136	
► IP Stream	Subnet Mask: 256 256 256 0	
System	Gateway: 192.168.0.1	
► Network	Web Management Port: 80	
Account     Configuration	MAC Address: 20.23.01.11.14.29	
► Firmware		
Date   Time		
- 209	DATA1	
	IP Address: 192.158.2.136	)
	Subnet Mask: 255 255 255.0	
	Gateway: 192.168.2.1	
	MAC Address: 20.33.01:11:14.29	
	_	
	Apph	
	2072	
	URIKZ	
	IP Address 192.163.336	
	Submet Mass. 255 255 255 0	
	MAC Address 20 43 01 11 14 29	

Figure-8

#### System -> Account

Clicking "Account", it displays the interface as Figure-9 where to set use-name and password of the equipment.



Encoder			
v			2023-02-23 15 31 00 [
Summary Account			
Parameters  Encoder  TS Config  P Stream	Modify the Username and Password required to login	in into the web interface of the device. The default login and password is "admin".	
System	Current Username:	admin	
Network     Account     Configuration     Firmware     Date   Time	Current Password: New UserName: New Password: Confirm New Password:		
► Log		(Apply)	
			-

#### Figure-9

#### System -> Configuration

Clicking "Configuration", it displays the screen as Figure-10 where to save/ restore/factory setting/ backup/ load your configurations.

Encoder		
welcome to use V		2023-02-23 15:31:08
Summary Status Config	juration	
Parameters Encoder	Save Restore Factory Set Backup Load	
► IP Stream System	Please save your configuration so that it persists after a reboot. Otherwise all changes will be lost.	
Network     Account     Configuration	Saw codg	
► Firmware ► Date   Time ► Log		



#### > System -> Firmware

Clicking "Firmware", it displays the screen as Figure-11 where to update firmware for the encoder.



	2023-02-23 15:31:17
Firmware	
Warning: 1. Update the firmware in order to improve the functionality of the device. Please make sure to use the correct firmware file. 2. The update process may take some time, please do not turn off the power during the upgrade. 3. After the upgrade has completed, please manually reboot the device.	
Current Software Version:     01.00.19 Build 1.00 Feb 23 2023-12.01.14       Current Hardware Version:     03.01.30       Browse     No File Chosen	
Uppade	
	Firmware         Varning:         1. Update the firmware in order to improve the functionality of the device. Please make sure to use the correct firmware file.         3. After the upgrade has completed, please do not turn off the power during the upgrade.         3. After the upgrade has completed, please manually reboot the device.         Curreent Software Version:       01.01 9 Build 10.0 Feb 23 2023-12.01 14.         Curreent Hardware Version:       0.013.0         @rouse       No File Chosen

Figure-11

#### System -> Date/Time

Clicking "Date/Time", it displays the screen as Figure-12 where to set date and time for the device.

Date   Time           Status         Date   Time           Parametera         1970-01-01 00 6.48           > Encoder         Timezone: [(dMT) Greennich Maan Time, Dublin, Edinburgt ♥           > P Stream         NTP Server 1: []           > P Stream         NTP Server 7: []           > Lebnoth.         NTP Server 4: []           > Account         NTP Server 4: []
Status         Date   Time           Prinnetrs         197-01-01 00 06-48           Ficoder         197-01-01 00 06-48           Ficoder         (MT) Greenwich Mean Time, Dubin, Edinburg w           System         NTP Server 1:           Vetensick         NTP Server 2:           Vetensick         NTP Server 4:           Account         NTP Server 4:
Parameters         1970-01-01 00.06.48                Encoder               Israezone:
Confiduration

Figure-12

#### > System -> Log

Clicking "Log", it displays the log interface as Figure-13 where to check or export the Kernel/System log.



Encoder		
welcome to use Web Mana		2
Summary	los	
► Status	cog	-
Parameters	Los Tones - Veneral Lan - Veneral - Ando Rafarah A - Veneral	
Encoder	vog type. Temper tog v rand remain to v Esper	
TS Config	[ 0.000000] Keine Log al CPU 0x0	
IP Stream	[ 0.00000] System Log [ x (root@localhost.localdomain) (gcc version 4.9.1 (Sourcery CodeBench Lite 2014.11-30) ) #10 SMP PREEMPT Wed Mar 9 20.02.15 CST 2	
	[0.00000] CPU: ARMv7 Processor [413tc990] revision 0 (ARMv7), rr=18c5387d	
System	0.000000 CPU: PIPT / VIPT nonaliasing data cache, VIPT aliasing instruction cache     0.000000 Leveline mediative mena 70000000	
Network	0.000000 Machine model: xmx,ymq-7000	
► Account	L 0.000000 Ema. reserved to mb at 0.000400000	
Configuration	L 0.000000 method policy. Calculation miterator	
<ul> <li>Eirmware</li> </ul>	L 0.000000 km leve v knapages 00000 L 0.0000001 km leve area juli pode porte 0. podat 40689a40. pode mem map 4fdf0000	
Poste L Time	Occord incertainment index , page to based, inder inder index index	
- Date Time	[ 0.00000] Komal zone (0 page reserved	
► Log	0.0000001 Normal zone: 6538 pages. LFO batch 15	
	0.0000001 PERCPU: Embedded 10 pages/cpu @4fdd1000 s8512 r8192 d24256 u40960	
	[ 0.000000] pcpu-alloc: s8512 r8192 d24256 u40960 alloc=10*4096	
	[ 0.000000] pcpu-alloc: [0] 0 [0] 1	
	[ 0.000000] Built 1 zonelists in Zone order, mobility grouping on. Total pages: 65024	
	[ 0.00000] Kernel command line; console=ttyPS0.115200	
	0.000000] log_buf_len individual max cpu contribution: 131072 bytes	
	[ 0.00000] log_buf_len total cpu_extra contributions: 131072 bytes	
	[ 0.00000] log_buf_len min size: 131072 bytes	
	[ 0.00000] log_buf_len: 262144 bytes	
	[ 0.00000] early log buf free: 129688(98%)	
	[ 0.00000] PID hash table entries: 1024 (order: 0, 4096 bytes)	
	[ 0.000000] Dentry cache hash table entries: 32768 (order: 5, 131072 bytes)	
	<ul> <li>0.000000] Inode-cache hash table entries: 16384 (order: 4, 65536 bytes)</li> </ul>	
	[ 0.000000] Memory: 222616K/262144K available (4534K kernel code, 249K rwdata, 1668K rodata, 212K init, 309K bss, 23144K reserved, 16384K cma-reserved, 0K highmem)	
	[ 0.00000] Virtual kernel memory layout:	
	[ 0.000000] vector : 0xfff10000 - 0xfff10000 ( 4 kB)	
	[ 0.000000] fixmap : 0xffc00000 - 0xfff00000 (3072 kB)	
	[ 0.000000] vmalloc : 0x50800000 - 0xff000000 (2792 MB)	
	[ 0.000000] lowmem : 0x40000000 - 0x50000000 ( 256 MB)	
	[ 0.000000] pkmap : 0x3fe00000 - 0x40000000 ( 2 MB)	
	[ 0.000000] modules : 0x3f000000 - 0x3fe00000 ( 14 MB)	
	[ 0.000000] text: 0x40008000 - 0x40616dc8 (6204 kB)	

Figure-13



### **Chapter 5 Troubleshooting**

THOR'S ISO9001 quality assurance system has been approved by CQC organization. For guarantee the products' quality, reliability and stability. All THOR products have been passed the testing and inspection before ship out factory. The testing and inspection scheme already covers all the Optical, Electronic and Mechanical criteria which have been published by THOR. To prevent potential hazard, please strictly follow the operation conditions.

#### **Prevention Measure**

- ➤ Installing the device at the place in which environment temperature between 0 to 45 °C
- Making sure good ventilation for the heat-sink on the rear panel and other heat-sink bores if necessary
- Checking the input AC within the power supply working range and the connection is correct before switching on device
- > Checking the RF output level varies within tolerant range if it is necessary
- > Checking all signal cables have been properly connected
- Frequently switching on/off device is prohibited; the interval between every switching on/off must greater than 10 seconds.

#### Conditions need to unplug power cord

- ➢ Power cord or socket damaged.
- > Any liquid flowed into device.
- Any stuff causes circuit short
- Device in damp environment
- Device was suffered from physical damage
- ➤ Longtime idle.
- ▶ After switching on and restoring to factory setting, device still cannot work properly.
- Maintenance needed



### **Chapter 6 Packing List**

H-MPEG2-H264-E2 H.264/H.265 HD Encoder

User Manual

HDMI Cable

SDI Cable

YPbPr Cable

**CVBS** Cable

XLR adapter Cables

RCA adapter Cables

Power Cord