

User Manual



8 Ch DVB ASI Multiplexer

H-8ASI-MUX

THOR

DIRECTORY

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Chapter 1 Product Outline

1.1 Outline

H-8ASI-MUX IP Multiplexer is Thor's latest multiplexing device for digital TV broadcasting head-end system with TS output through 4 bi-direction ASI and 3 bi-direction IP ports. It can multiplex up to 4 ASI and 513 IP input to 5 MPTS, and the amount of ASI output should based on ASI input (ASI port can be used as input or output). H-8ASI-MUX IP multiplexer has the functions of supporting auto-generation of PSI/SI information, PID re-mapping, service filtering and PCR adjusting. In conclusion, its high integration and cost effective design make this device widely used in the CATV Broadcasting system.

1.2 Features

- ASI in/out: max 4 ASI input/output thru 4 bi-direction ASI ports (ASI direction can be defined as input or output manually)
- IP input: 513 IP in over UDP/RTP (256×2 IP in thru GE1 and GE2, 1 IP in thru Data port)
- IP output: 5 IP (MPTS) out over UDP/RTP (4 MPTS out thru GE1 and GE2, 1 MPTS out thru Data port)
- Support all input programs output bypass
- Support accurate PCR adjusting, PID filtering, re-mapping and PSI/SI rebuilding and editing
- Huge buffer memory for saving the overflowing code stream
- Web-based NMS management



1.3 Principle Chart



ASI direction can be defined as input or output manually Support all input programs output bypass

1.4 Technical Specifications

	4 bi-direction AS	SI ports: max $\overline{4 \text{ ASI input/output, BNC 75}\Omega}$
	3 bi-direction Da	ta ports (RJ45):
	513 IP input over	r UDP/RTP (256×2 IP in thruGE1 and GE2, 1 IP in
Input /		thru Data port)
Output	5 IP (MPTS) out	put over UDP/RTP (4 MPTS out thru GE1 and GE2,
	1 MPTS out thru	Data port)
	100/1000Mbps s	elf-adaption
	Packet format	204/188 self-adaption
	Max PIDs	512 output per channel
		PID re-mapping
Po-multiploy	Functions	PCR accurate adjusting
Re-multiplex		Automatic generating PSI/SI table
	PID	Any DID transport and manning achievable
	transparent	Any FID transparent and mapping achievable
	Web managemen	nt:10/100M NMS port
System	Language: Englis	sh and Chinese
	Ethernet software	e upgrade
	Dimensions	482mm×300mm×44mm (WxLxH)
	Weight	3.5kg
Comorol	Temperature	$0\sim45^{\circ}C$ (operation), $-20\sim80^{\circ}C$ (storage)
General	Dowor supply	AC 110V±10%, 50/60Hz Or AC 220V±10%,
	Fower suppry	50/60Hz
	Consumption	$\leq 40 W$



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1.5 Appearance and description

Front Panel Illustration:



Rear Panel Illustration



1	NMS port for network management connection
2	Data port for IP input and output
3	Run and Power Indicators
4	4 ASI input/output Interfaces (Bi-direction interface)
5	GE1, GE2 (IP stream input and output interface)
6	Power switch/Fuse/Socket/ Grounding Wire

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H-8ASI-MUX

Chapter 2 Installation Guide

2.1 Acquisition Check

When user opens the package of the device, it is necessary to check items according to packing list. Normally it should include the following items:

•	H-8ASI-MUX IP Multiplexer	1pc
•	User's Manual	1pc
•	Power Cord	1pc

If any item is missing or mismatching with the list above, please contact.

2.2 Installation Preparation

When users install device, please follow the below steps. The details of installation will be described at the rest part of this chapter. Users can also refer rear panel chart during the installation.

The main content of this chapter including:

- Checking the possible device missing or damage during the transportation
- Preparing relevant environment for installation
- Installing modulator
- Connecting signal cables
- Connecting communication port (if it is necessary)

2.2.1 Device's Installation Flow Chart Illustrated as following:



2.2.2 Environment Requirement



Item	Requirement
Machine Hall Space	When user installs machine frame array in one machine hall, the distance between 2 rows of machine frames should be 1.2~1.5m and the distance against wall should be no less than 0.8m.
Machine Hall Floor	Electric Isolation, Dust Free Volume resistivity of ground anti-static material: $1X10^7 \sim 1X10^{10\Omega}$, Grounding current limiting resistance: 1M (Floor bearing should be greater than 450Kg/m ²)
Environment Temperature	5~40°C(sustainable), 0~45°C(short time), installing air-conditioning is recommended
Relative Humidity	20%~80% sustainable 10%~90% short time
Pressure	86~105KPa
Door & Window	Installing rubber strip for sealing door-gaps and dual level glasses for window
Wall	It can be covered with wallpaper, or brightness less paint.
Fire Protection	Fire alarm system and extinguisher
Power	Requiring device power, air-conditioning power and lighting power are independent to each other. Device power requires AC power 100-240V 50-60Hz. Please carefully check before running.

2.2.3 Grounding Requirement

- All function modules' good grounding is the basis of reliability and stability of devices.
 Also, they are the most important guarantee of lightning arresting and interference rejection. Therefore, the system must follow this rule.
- Coaxial cables outer conductor and isolation layer should keep proper electric conducting with the metal housing of device.
- Grounding conductor must adopt copper conductor in order to reduce high frequency impedance, and the grounding wire must be as thick and short as possible.



- Users should make sure the 2 ends of grounding wire well electric conducted and be antirust.
- It is prohibited to use any other device as part of grounding electric circuit
- The area of the conduction between grounding wire and device's frame should be no less than 25mm².

2.2.4 Frame Grounding

All the machine frames should be connected with protective copper strip. The grounding wire should be as short as possible and avoid circling. The area of the conduction between grounding wire and grounding strip should be no less than 25mm².

2.2.5 Device Grounding

Connecting the device's grounding rod to frame's grounding pole with copper wire.

2.3 Wire's Connection

The grounding wire conductive screw is located at the right end of rear panel, and the power switch, fuse, power supply socket is just beside ,whose order goes like this, power switch is on the left ,power supply socket is on the right and the fuse is just between them.

• Connecting Power Cord

User can insert one end into power supply socket, while insert the other end to AC power.

• Connecting Grounding Wire

When the device solely connects to protective ground, it should adopt independent way, say, share the same ground with other devices. When the device adopts united way, the grounding resistance should be smaller than 1Ω .

Caution:

Before connecting power cord to H-8ASI-MUX IP Multiplexer, user should set the power switch to "OFF".

2.4 Signal Cable Connection

The signal connections include the connection of input signal cable and the connection of output signal cable. The details are as follows:



2.4.1 H-8ASI-MUX IP Multiplexer Cable Illustration:

• IP Output Cable Illustration:



• ASI Input /Output Cable Illustration:



Chapter 3 Web-based NMS Management

Users can only control and set the configuration with the web Brower in the PC (Personal Computer). Connect the PC and the device with net cable, and use ping command to confirm they are on the same network segment.

3.1 login

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The default IP address of this device is 192.168.0.136.

I.G. the PC IP address is 192.168.99.252, we then change the device IP to 192.168.99.xxx (xxx can be 1 to 254 except 252 to avoid IP conflict).

Use web browser to connect the device with PC by inputting the IP Multiplexer's IP address in the browser's address bar and press Enter.

It will display the Login interface as Figure-1. Input the Username and Password (Both are defaulted as "admin".) and then click "LOGIN" to start the device setting.

	×
?	http://192.168.0.136 : "Web Server"
Login :	admin
Pass :	*****
adm	in Cancel

3.2 Operation

3.2.1 Summary

When we confirm the login, it displays the WELCOME interface as Figure-2 where users can have an overview of the device's system information and working status.

			[Exit]
Summary	DEVICE INFORMATION		
Status			
Parameters	System		
Interface	Software Vers	ion: 2.10 Build 100 Sep 20 2017	
Batch	Hardware Ver	sion: 3.60	System informatio
TS Config	Web Version:	1.31	
Mux	System Versio	01 01 02 04(EN)	
PID Pass	Braduct ID		
Notwork	Product ID:	00524556-00900011-00000000-00000000	
P Network	Uptime:	0 Day(s)-00:21:23	
System			
Password			
Save Restore			
Backup Load			
Firmware			
·····í			

Figure-2

3.2.2 Parameters

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Parameters →**Interface**

Clicking "Interface", it displays the interface where users can configure the input parameters. (Figure-3) Users can choose ASI or IP as the input source, and select ASI direction and set

IP input address.

When select ASI/IP (front data port) interface:



Figure-3

When select IP input from 2 GE ports, users can set IP input parameters as below. Each port can input 256 IP. (Figure-4)

									201	0 00 10 1
y										
	CONFIGURATION									
S				100.100						
e	S	ervice	IP:	192.168	.2.101					
	3		Group.	GE1 IP	1-32 •					
fig	G	E1 PCF	R Speed BW ¹	Disable	•	(0.7)				
is	G	E1 PCF	State BW:	0		(0-7)				
am	G	E2 PCF	R Correct:	Disable	-	(0-7)	IP input of	or UD	D/D TD	
c	G	E2 PCF	R Speed BW:	0		(0-7)	II Input O		1/111	
	G	E2 PCF	R State BW:	0		(0-7)	-			
rd	IP Input			-		()				
estore	In	ndex	Multicast	IGMP	Protocol	Input IP	Input Port	TS Lock	Bitrate(Mbps)	
Load	a.								0.000 Mbps	
<u> </u>	1:		GE1 IP1	V2 •	UDP -	224.2.2.	1001	-	0.000 Mbps	
	2.		GE1 IP2	V2 •	UDP -	224.2.2.	2 4002		0.000 Mbps	
	3. 4'		CELIP3	V2 •	UDP -	224.2.2.	4003		0.000 Mhns	
	5:		GET IP4	V2 •		224.2.2.	4004	-	0.000 Mbps	
	6			V2 •		224.2.2.	4005		0.000 Mbps	
	7:			V2 ·		224.2.2.	4000		0.000 Mbps	
	8:		CE1 IP8	V2 ·		224.2.2	4007		0.000 Mbps	
	9:		GE1 IP9	V2 •	UDP -	224.2.2.	2 4000		0.000 Mbps	
	10	0:	GE1 IP10	V2 -	UDP -	221.2.2.	2 4010		0.000 Mbps	
	11	1:	GE1 IP11	V2 •	UDP -	224.2.2.	2 4011	•	0.000 Mbps	
	12	2:	GE1 IP12	V2 -	UDP -	224.2.2.	4012	•	0.000 Mbps	
rd	1:	3:	GE1 IP13	V2 -	UDP -	224.2.2.	4013	•	0.000 Mbps	
estore	14	4: =:	GE1 IP14	V2 -	UDP -	224.2.2.	2 4014	•	0.000 Mbps	
Load	10	0. c-	GE1 IP15	V2 •	UDP -	224.2.2.	4015		0.000 Mbps	
	10	ъ. 7.	GE1 IP16	V2 •	UDP -	224.2.2.	4016		0.000 Mbps	
	15	н. В:	GET IP17	V2 •		224.2.2.	401/	-	0.000 Mbps	
	10	9. 9.	GET IP18	V2 •		224.2.2.	4018		0.000 Mbps	
	20	 0:	CE1 IP19	V2 -	UDP -	224.2.2.	4019		0.000 Mbps	
	20	1:	GET IP20	V2 •		224.2.2.	4020	-	0.000 Mbps	
	2	2:	GET IP21	V2 -		224.2.2.	4021	-	0.000 Mbps	
	23	3:	GE1 IP22	V2 •	UDP -	224.2.2.	4022		0.000 Mbps	
	24	4:	GE1 IP24	V2 -	UDP -	227.2.2.	2 4024		0.000 Mbps	
	- 25	5:	GE1 IP25	V2 •	UDP •	227.2.2.	2 4025		0.000 Mbps	
	26	6:	GE1 IP26	V2 -	UDP -	774 7 7	2 4026		0.000 Mbps	
	27	7:	GE1 IP27	V2 -	UDP -	221.2.2.	2 4027		0.000 Mbps	
	28	8:	GE1 IP28	V2 •	UDP •	224.2.2	2 4028	ē	0.000 Mbps	
	29	9:	GE1 IP29	V2 -	UDP -	224.2.2	4029	ē	0.000 Mbps	
	30	0:	GE1 IP30	V2 •	UDP -	224.2.2.	4030	•	0.000 Mbps	
	3.	1:	GE1 IP31	V2 -	UDP -	224.2.2	2 4031	•	0.000 Mbps	
	32	2:	GE1 IP32	V2 -	UDP -	224.2.2.	2 4032	•	0.000 Mbps	

Figure-4

Parameters → Batch

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Clicking "Batch", users can batch process IP input parameters and program mux parameters.(Figure-5)

Parse program: parse all the program at rang of setting. The range is 1-517 (513 IP & 4 ASI).

If you set the range as 1 to 32 and click "Apply", it will parse the programs of IP 1-32.



IP Multiplexer						
agement					2019-03-	18 09:54:40 [Exit]
Summary Status Parameters	ВАТСН					
	IP Input					
Batch	Multicast	IGMP Protocol	Start Port Step	Range(1-512)		
TS Config	V	V2 • UDP •	3000 1	1 32		
► Mux	_		1	- 52		
PID Pass					Apply	
IP Stream	Program Mux					
Network	Timeout(s)	Operation Type	Mux Select	Range(1-517)		
System	60	Parse Program 🔹	To Channel A	1 32		
Password				Stop	Apply	
Save Restore				Stop	Vidde	
Backup Load						
► Firmware						

Figure-5

Mux: multiplex program to out at rang of setting. Select the output channel (Channel A-E) and set the range. If you set the range as 1 to 32, select "to Channel A" and then click "Apply", it will output all the multiplexed programs (IP 1-32) to output channel A. (Figure-6)

IP Multiplexer					
lanagement				2019-	03-18 09:55:18 [Exit]
Summary Status Parameters Interface Batch TS Config Mux PID Pass FI P Stream	BATCH IP Input Multicast IP	IGMP Protocol V2 VDP	Start Port Step 3000 1	Range(1-512) 1 32 Apply	
 Network 	Program Mux				
System Password Save Restore Backup Load Firmware	Timeout(s)	Operation Type Mux •	Mux Select To Channel A To Channel B To Channel B To Channel C To Channel D To Channel B Del Channel B Del Channel B Del Channel C Del Channel D Del Channel D Del Channel B	Range(1-517) 1 32 Stop Apply	

Figure-6

Parameters →TS Config

Click "TS Config", it displays the interface where users can configure the 5 output TS channels and select output mode with multiplex out or out bypass. (Figure-7)

I HWK

welcome to ut 2019-03-18 10:01:06 [Exit] Summary Status Parameters Interface Batch Channel A Channel B Channel C Channel D Channel E Urgess Batch SFN Mode: PID Pass I (1-517) SFN Mode: Disable PID Pass ASI Out TS Mode: Didux TS Mode: Bits ASI Out TS Mode: Bits ASI Out TS Mode: Bits Output Bitrate: 56.000 Muse Output Bitrate: System TS ID: PAT PAT PAT PAT Interval: Muto SDT SDT SDT Interval: SDT Interval: Auto	IP Multiplexer		
Summary TS CONFIGURATION Status Channel A Channel B Channel C Channel D Channel E Bypass (1.517) Status Interface Output Mode: Bypass (1.517) Max PID Pass StM Mode: Diable Max PID Pass StM Mode: Bypass Nax PID Pass StM Mode: Bypass (1.517) Max PID Pass StM Mode: Diable Max PID Pass StM Mode: Diable System System System Stream ON ID: 1 Save [Restore Bacup Load PAT PAT PAT PAT PAT Auto Click this button to ef	welcome to u		2019-03-18 10:01:06 [Exit]
► Firmware PAT Interval: Auto PMT PMT SDT SDT SDT Interval: Auto Click this button to effect the second	Summary Status Parameters Interface Batch TS Config Mux PID Pass IP Stream Network System Password Save Restore Backun Load	TS CONFIGURATION Channel A Channel B Channel C Channel D Channel E Output Mode: Bypass 1 (1-517) SFN Mode: Disable • TS Packet Mode: 188 • ASI Out TS Mode: Bytes • Output Bitrate: 56.000 (Mbps) Stream TS ID: 1 ON ID: 1 1	Mux out Bypass
SDT Interval: Auto SDT Interval: Auto Click this button to e	 Firmware 	PAT Interval: Auto • PMT PMT PMT	
SDT Interval: Auto Click this button to ef		SDT	
		SDT Interval: Auto -	Appy

Figure-7

Parameters →Mux

Click "Mux", it displays the interface where users can configure the 5 output channels

parameters separately.	(Figure-8)		GE1 IP1-32 GE1 IP33-64 GE1 IP65-96 GE1 IP97-128	
IP Multiplexer			GE1 IP129-160 GE1 IP161-192 GE1 IP193-224 GE1 IP225-256	
ne to use Web Management Summary ► Status Parameters	ROGRAM MUX Channel A Channel B Channel (C Channel D Channel E	GE2 1191-32 GE2 1193-364 GE2 1195-96 GE2 1195-96 GE2 11929-160 GE2 119129-160 GE2 119161-192 GE2 11913-224 GE2 11923-224 GE2 11925-256 ASU[P	[Exit]
 Interface Batch TS Config Mux PID Pass IP Stream Network System Password Save Restore Backup Load Firmware 	Locked Locked S13 AS11 (prog: 1/7) # 1: Ø CCTV 1 # 2: © CCTV 2 # 3: © CCTV 7 # 4: © CCTV 10 # 5: © CCTV 11 # 6: © CCTV 12 # 7: © CCTV 12 # 5: © CCTV 15 # ⇒514 AS12 (prog: 0/7) # ⇒515 AS14 (prog: 0/7) # ⇒517 IP(Data Port) (prog: 0/7)	[34.735 M] ASJ/IP I CA Filter I PidRemap Refresh Input [0.000 M] [0.000 M] [0.000 M] [0.000 M]	Soutput (prog: 1) H: ■CCTV 1	[4.492/56.000M]
	Input Area	All Input	Output Area	
	Figu:	re-8 Operation Ar	<u> </u>	

Configure 'Input Area' and 'Output Area' with buttons in 'Operation Area'. Instructions are as below:

 $\ensuremath{\boxtimes}\xspace{PID Remap}$: To enable/disable the PID remapping

Refresh Input To refresh the input program information



Refresh Output To refresh the output program information

Select one input program first and click this button to transfer the selected program to the right box to output.

- Similarly, user can cancel the multiplexed programs from the right box.
- All Input To select all the input programs
- All Output To select all the output programs
- Parse program To parse programs time out. 60 seconds time limitation of parsing input programs

Program Modification:

The multiplexed program information can be modified by clicking the program in the 'output' area. For example, when clicking $\oplus_{1:\square CCTV1}$, it triggers a dialog box (Figure 9) where users can input new information.

Program Name:	CCTV 1
LCN:	1
Program Number:	32
Service Type:	0x01
Service Provider:	CCTV
PMT PID:	0x0020
PCR PID:	0x0021
MPEG-2 Video PID:	0x0022
MPEG-2 Audio PID:	0x0023

Figure-9

Input new data and click 'Save' button at last to confirm the modification.

Parameters → PID Pass

Click "PID Pass", it will display the interface as Figure-10 where to set the PID PASS. The total number of mapping PID is 748 per output channel.

igement		[Exit]
Summary Status	PID PASS	-
Parameters Interface Batch TS Config Mux PID Pass IP Stream Network System Password Save I Restore	channel A channel B channel C channel D channel E Index Input Channel Input PID(0x) Output PID(0x) Add 1	Click this button to generate more rows to add PIDs.





Click 'IP Stream', it will display the interface as Figure-11 where to set IP out parameters.

multiplexer							
welcome to	ι					2019-03-18	3 09:57:57 [E
Summary	IP S	TREAM					
 Status 							
Parameters		Stream Enable:					
Interface		If not set, the follo	wing parameters	will be no use, the	e IP Output will	not work.	
Batch		Output IP					
TS Config		The IP Output da	ata receive addre	ss.The format is xx	x.xxx.xxx.xxx(l	ike 224.2.2.2). After set the	
Mux		Output IP addres	s,you must use t	he new address to	receive IP Out	put data.	
PID Pass		Output Port:					
IP Stream		The UDP protoc	al port(like 8001)	you should use O	utput IP and ne	w port to receive IP Output	
- Network		data(like udp://@	224.2.2.2.8001).	,			
System		Service ID:					
Password		The IP Output po	ort address. The fo	ormat is xxx.xxx.xx	x.xxx(like 192.1	168.2.137).	
Save Restore							
Backup Load		Subnet Mask:					
Firmware		General is 200.2	55.255.0,it is mu:	st the same in a lot	cal alea netwol	n.	
		Gateway: If the device is in	different net seg	ment,you must set	t the gateway.	Set the IP input add	ress
						of the 3 data ports	
		Service I	P:	192.168.2.10	01		
		Subnet N	lask:	255.255.255	5.0		
		Gateway	:	192.168.2.0			
		Output P	rotocol:	RTP	-	UTP/RTP	
-		MPTS					
		Enable	Null PKT Filter	Output IP	Port		
		GE1					
		A: 🗹		224.16.16.16	1001		
		В: 🗹		224.16.16.16	1002		
		C: 🗖		224.16.16.16	2003		
	tput thru	D: 🗖		224.16.16.16	2004		
	o support	GE2	_				
		A:		224.16.16.16	2005		
	2	B: 🗖		224.16.16.16	2006		
		C: 🗹 🛛		224.16.16.16	1003		
		D: 🗹		224.16.16.16	1004		
	put thru	D: 🗹 Data Port E: 🗹		224.16.16.16 224.16.16.16	1004		
ta port of the Fro	put thru ont Panel	D: ☑ Data Port E: ☑		224.16.16.16 224.16.16.16	1004		

Figure-11

Parameters →**Network**

Click "Network", it will display the interface as Figure-12 where to set network parameters.

IP Multiplexer			
welcome to use			[Exit]
Summary	NETWORK		
Parameters Interface Batch TS Config Mux PID Pass B Stroom	IP Address: Subnet Mask: Gateway: Web Manage Port: MAC Address:	192.168.0.136 255.255.255.0 192.168.0.1 : 80 72-09-37-7a-01-02	Set the NMS IP address to connect the device to PC for management. The default IP address is 192.168.0.136
Network			Apply



3.2.3 System

System →Password



Click "Password", it will display the screen as Figure-13 where to set the login account and password for the web NMS.

a to use Web Management [Exit Summary > Status Parameters Modify the login name and password to make the device safely If forget the name or password, you can reset it by keyboard. The default login name and password is "admin". Also please note the capital character and lowercase character. Mux Current UserName: admin PID Pass Current Password: IP Stream New UserName:	IP Multiplexer		
Summary Status Parameters Interface Batch TS Config Mux PID Pass IP Stream Network Parameters Modify the login name and password to make the device safely if forget the name or password you can reset it by keyboard. The default login name and password is "admin".Also please note the capital character and lowercase character.	∋ to use Web Management		[Exit]
Interface Modify the login name and password to make the device safely. If forget the name or password, you can reset it by keyboard. The default login name and password is "admin" Also please note the capital character and lowercase character. TS Config Mux PID Pass Current UserName: admin IP Stream Current Password: New UserName: Network New UserName:	Summary Status Parametere	PASSWORD	
Mux Current UserName: admin PID Pass Current Password: Image: Current Password: IP Stream New UserName: Image: Current Password:	Interface Batch TS Config	Modify the login name and password to make the device safely. If forget the name or password, you can reset it by keyboard. The default login name and password is "admin". Also please note the capital character and lowercase character.	
	Mux PID Pass IP Stream Network	Current UserName: admin Current Password: New UserName:	
System New Password: Password Confirm New Password: Save Restore Backup Load	System Password Save Restore Backup Load	New Password: Confirm New Password:	
► Firmware	Firmware		

Figure-13

System →Save/Restore

Click "Save/Restore", it will display the screen as Figure-14 where to save or restore your configurations.

P Multiplexer		
welcome to use Web N		[Exit]
Summary Status	SAVE CONFIGURATION	
Parameters Interface	When you change the parameter, you shoud save configuration ,otherwise the new configuration will lost after reboot.	
Batch TS Config Mux PID Page	Save config	
IP Stream Network System	Load latest saved configuration,after click the "Restore" then please click the "Save config" button,otherwise the "Restore" parameter will lost after reboot.	
Password Save Restore Backup Load	FACTORY SET	
Firmware	Set all configuration back to default, after click the "Factory Set" then please click the "Save config" button, otherwise the default parameter will lost after reboot.	
	Factory set	

Figure-14

System →Backup/Load

Click "Backup/Load", it will display the screen as Figure-15 where to backup or load your configurations.



Figure-15

System →Firmware

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Click "Firmware", it will display the screen as Figure-16 where to update firmware for the device.

velcome to use Web Man;		1
Summary Status	FIRMWARE	
Parameters	W	
Interface	Warning: 1. Undate firmware(software and bardware) to get new function please choose the right	
Batch	firmware to update. If you use a wrong file the device may not work.	
TS Config	2. Update will keep a long time, please do not turn off the power, otherwise the device will not	
Mux	work.	
PID Pass	After update, you must reboot device manually.	
IP Stream		
Network		
Suctom	Current Software Version: 2.10 Build 100 Sep 20 2017	
System	Current Hardware Version: 3.60	
Password	Proven	
Save Restore		
Backup Load	Update	
Firmware		

Figure-16



Chapter 4 Troubleshooting

THOR's ISO9001 quality assurance system has been approved by CQC organization. For guarantee the products' quality, reliability and stability. All THOR products have been passed the testing and inspection before ship out factory. The testing and inspection scheme already covers all the Optical, Electronic and Mechanical criteria which have been published by THOR. To prevent potential hazard, please strictly follow the operation conditions.

Prevention Measure

- Installing the device at the place in which environment temperature between 0 to 45 °C
- Making sure good ventilation for the heat-sink on the rear panel and other heat-sink bores if necessary
- Checking the input AC voltage within the power supply working range and the connection is correct before switching on device
- Checking the RF output level varies within tolerant range if it is necessary
- Checking all signal cables have been properly connected
- Frequently switching on/off device is prohibited; the interval between every switching on/off must greater than 10 seconds.

Conditions need to unplug power cord

- Power cord or socket damaged.
- Any liquid flowed into device.
- Any stuff causes circuit short
- Device in damp environment
- Device was suffered from physical damage
- Longtime idle.
- After switching on and restoring to factory setting, device still cannot work properly.
- Maintenance needed